

HRSA HEALTH DISPARITIES COLLABORATIVES NATIONAL LEADERSHIP SERIES (NLS)

A Focus on the Business Case and Redesign

A series of Operations Improvement conference calls has been scheduled by HRSA to complement the resources on the Business Case and Redesign now available on the Health Disparities Collaboratives website. These calls are being coordinated by HRSA and the faculty of the Finance and Redesign Pilot Collaborative and address a variety of topics related to the Business Case for Planned Care and Redesign. The NLS calls are open to all interested health center leadership teams, including Chief Executive, Chief Clinical, and Chief Financial Officers. The calls will follow a didactic presentation format, followed by a moderated question and answer session. Most of the calls also include a case study on the application of the presentation in a health center environment.

The HRSA National Leadership Series Call schedule is posted on www.healthdisparities.net and is summarized below.

The HDC website will also house the call presentation materials which will be posted approximately seven days before each call is scheduled to take place.

These materials and the call in number can be accessed through the HDC Business Case virtual office; interested leadership and staff who are not already participating in this virtual office may register for the Business Case/Redesign virtual office. (This will assure access to all call materials as well as audio recordings of all the calls.)

All calls are scheduled for Wednesday afternoons at 2 pm Eastern.

Date	NLS 2006-2007 Schedule
June 28	Lessons From the Field: Summary of Findings from the Finance and Redesign Pilot; Tools and Resources
July 26	A Model for Making the Business Case: Step 1-- Understanding Where You Are and Assessing your Practice
August 23	Lean Thinking Concepts: Evolution and the Concepts of Waste and Value Stream Mapping
September 27	Optimizing the Care Team: Making the Provider More Productive
October 25	Improving Access: Eliminating Waits in the Office and Reducing Cycle Time
November 8	Improving Access: The Importance of Patient Panels
November 29	Quality and Business Case Implications of Integrating Behavioral Health into Primary Care Practices
December 13	Improving Access: Understanding Capacity and Demand and Managing Them on a Daily Basis to Eliminate Waits
December 20	Improving Self-pay Collections

January 10	Making the Business Case: Case Studies in Using Data to Influence Payors
January 24	Group Visits: A Primer
February 28	RVU's: What They Are/Using Them to Better Understand Your Practice
March 28	Making the Business Case: Understanding Where You Are -- System-wide Measurement