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# Clinical Survey Highlights

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CHCANYS

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# Summary of Feedback Responses

## 87 Response Count

- 44.2% Medical Doctor
  - 26% Nurse, Nursing Leader, or Nurse Practitioner
  - 30% Managers, Clinical QI, Dieticians
  - Low numbers for behavioral health and dental  
*(might be related to CHCANYS email distribution list)*
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# Topics of Most Interest

- Expanding roles and responsibilities of managing multiple locations
  - Integration of Behavioral Health as part of primary care services and related to this topic  
Article 28 / 31
  - Training staff on concepts of Self-Management
  - Reimbursement (i.e. HPV)
  - Point of Service Testing
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# High Value to Participants

- CME and CEU for monthly or quarterly educational calls

## Mentoring

- 1:1 with selected senior Medical Directors
- Use web to connect with mentors
- Combination of calls and face-to-face meetings
- Listserv to support buddy system
- Frequency 1x a month for 1 year and thereafter, as needed

Topics related to mentoring: Peer reviews, R&R, finance, leadership, admin responsibilities, program expectations

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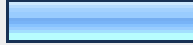
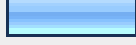



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Q. How can CHCANYS improve the clinical committee and be more inclusive of other disciplines?

■ Emerging Themes

- Highlight issues relevant to the practice of using multidisciplinary group
  - Multidisciplinary, especially inclusion of mental health as a way to look at healthcare issues facing NYS healthcare system
  - Incorporate patient education, chronic disease management to facilitate multidisciplinary involvement
  - Clinical committee seen as a place for LEADERSHIP group, not inclusive of other disciplines
  - Identify and share best practice by identify leaders among the disciplines who can generate topics of relevance and address them
  - Link quality to P4P
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### How long have you worked with/for Community Health Centers?

		Response Percent	Response Count
less than 1 year		8.2%	7
<b>1 to 5 years</b>		<b>32.9%</b>	<b>28</b>
6 to 10 years		22.4%	19
11 to 15 years		9.4%	8
16 to 20 years		15.3%	13
Over 20 years		11.8%	10

Discussing/sharing best practices on optimizing clinical services while managing increasing administrative costs.

	Not Interested				Very Interested	Rating Average	Response Count
Rate:	0.0% (0)	3.5% (2)	14.0% (8)	33.3% (19)	49.1% (28)	4.28	57

Strategies for capturing best practice ?

Development of core competencies to support quality indicators (i.e. appropriate blood pressure measurement).

	Not Interested				Very Interested	Rating Average	Response Count
Rate:	3.5% (2)	10.5% (6)	19.3% (11)	29.8% (17)	<b>36.8% (21)</b>	3.86	57

3. Integration of behavioral health as part of primary care services.



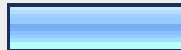

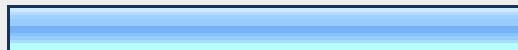
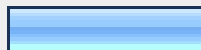
	Not Interested				Very Interested	Rating Average	Response Count
Rate:	1.7% (1)	10.3% (6)	17.2% (10)	29.3% (17)	<b>41.4% (24)</b>	3.98	58
	<i>answered question</i>						58
	<i>skipped question</i>						29





6. Training staff on concepts of self-management.

	Not Interested				Very Interested	Rating Average	Response Count
Rate:	0.0% (0)	3.4% (2)	25.9% (15)	36.2% (21)	34.5% (20)	4.02	58
	<i>answered question</i>						58
	<i>skipped question</i>						29

Please select all of the workgroup committees you're interested in joining.

		Response Percent
Bylaws		10.3%
Membership		12.8%
Policy		28.2%
EP Advisory Board		17.9%
Clinical		82.1%
Reimbursement Task Force		30.8%

1. Would you be interested in serving as faculty for development of the Clinical leadership forum? Faculty members will support CHCANYS staff in the development of topics and curriculum for the Forum. They will also bring additional expertise to content areas.

		Response Percent	Response Count
Yes		29.1%	16
No		70.9%	39

#### NOTE

- Interested participants will be selected from multiple disciplines
- Grantee Deliverables must be met HRSA, NYS and NYC DOH, NYC Trust