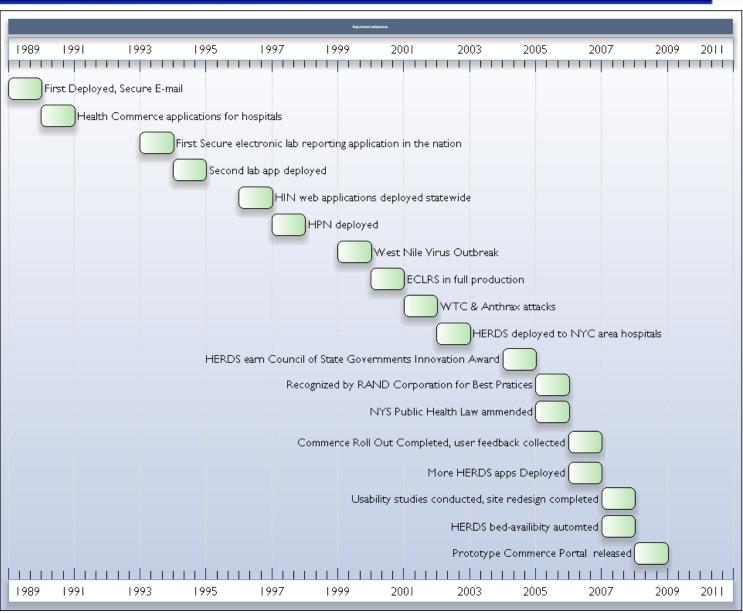
Important milestones







Health Commerce System 101



The
Health
Information
Network:
An Overview



Health Commerce System 101



The
Health
Provider
Network:
An Overview



HPN Overview



https://commerce.health.state.ny.us



UTILITIES: Search Communications Directory Other Directories Secure Discussion Forum File Transfer Utility HPM Log Off CONTACT US

State of New York Department of Health

Health Provider Network Eliot Spitzer, Governor Richard F. Daines, M.D., Commissioner

Quick search:



Latest Health Notification from the Health Alert Network (HAN) - go to the HEALTH NOTIFICATION VIEWER for all notifications (About the Viewer)

ADVISORY

MULTI DRUG RESISTANT TB

12/29/2007

BIFO BY USER TYPE:

- ▶ Health Care Organizations
- ▶ Practitioners

BIFO BY TOPIC:

- ▶ Application List
- Data Retrieval
- ▶ Data Submission
- ▶ Programs
- Special Topics
- ▶ Links 'n Lists

HELP/TRAINING:

- ▶ HPN User Help
- ▶ HPN Coordinator's
- ▶ HPN Training

HOT TOPICS:

- ▶ Community Health Update Newsletter
- ▶ Criminal History Record Check (CHRC) Program
- ▶ HCBC Surveys (Access Restricted)
- ▶ HERDS (Access Restricted)
- ▶ HPN Regulations
- Nursing Home Surveys (Access
- ▶ NYSES

PRESS RELEASES:

- ▶ NYSDOH
- ▶ Office of the Governor

NEWS BULLETINS

Surveillance Guidance for Local Health Departments, November 13, 2007 posted on the HCO DT&C DALs page 1/07/2008

2007 LTHHCP Census Report Survey posted on the HCO LTHHCP DALs page

- DAL, January 3, 2008
- Instructions

1/04/2008

Questions and Answers for DAL 07-19 Hospice Residence Demonstration Pilot (RFA 12908/DAL 07-19) posted on the HCO Hospice DALs page 1/04/2008

Home Health Aide Training Documents posted on the HCO CHHA, Hospice, LHCSA and LTHHCP's Training page

- NYSDOH Complete Home Health Aide Training Program Facility List
- NYSED Approved Home Health Aide Training Program Facility List
- Unapproved Home Health Aide Training Program Facility List

1/04/2008

DAL HCBC 07-20 Census Report, December 26, 2007 posted on the HCO ACF DALs page 1/2/2008

January 2008 Community Health Update posted under Programs/Center for Community

- Schools to Pilot New Childhood Obesity Reporting System
 - Cigarette Advertising Widespread in New York
- . Flu Slow to Start, May be Picking Up

1/02/2008

December Do Not Refer Lists - posted on the Nursing Homes' Guidelines/Reports page under Guidelines 12/27/2007

McQuay Recalls Air Conditioners/Heat Pumps Following Fires, December 20, 2007

ATTENTION Important Message for **Pharmacles**



HAN HOT TOPICS:

Influenza CHEMPACK NIMS Strategic National Stockpile WNV/Arbovirus



Public Health Preparedness Volunteer Application



Previous NEWS BULLETINS

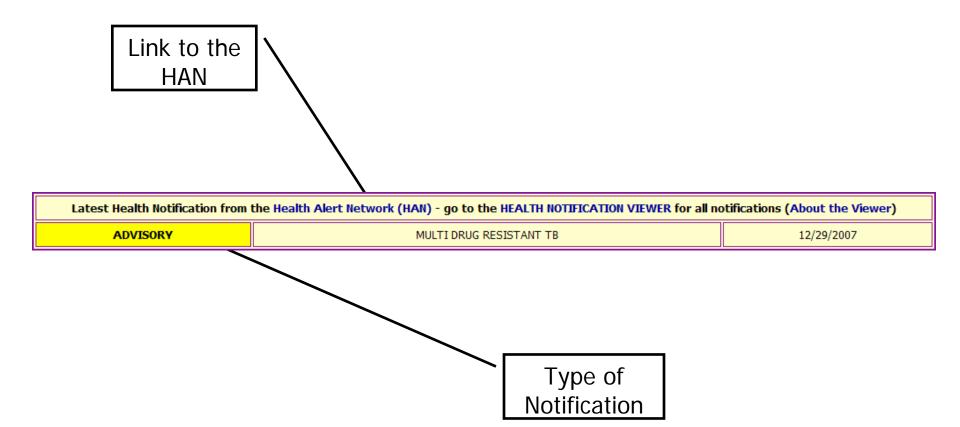
Return to the HAN



We support and develop software to be used with the Netscape() 4.7 or Netscape() 7.02, Interset Explorer() 5.5, or newer version browsers. If you are having problems running applications or opening documents, please see the Software Help page.

Health Department Staff only







 Secure electronic exchange of sensitive and confidential data (Communication Directory).



Reporting Data (Nosocomial Infection reporting tool).

INFO BY TOPIC: Application List Data Retrieval Data Submission Programs Special Topics Links 'n Lists



Links to news bulletins
 & press releases.

NEWS BULLETINS

Draft NYSIIS User Manual posted on the HPN NYSIIS Training page 1/08/2008

January 2008 e-Distance Learning Communiqué and Aware Prepare Update - posted on the HPN Training/Related Links/Distance Learning Events page 1/08/2008

DAL HCBC 07-21 Roles and Responsibilites When Hospice Provides Services in an Adult Care Facility posted on the HCO ACF DALs and Hospice DALs page 1/07/2008

Announcement: Pandemic Influenza Update Teleconference - Friday January 18, 2008 @ 1-2pm 1/07/2008

Surveillance Guidance for Local Health Departments, November 13, 2007 posted on the HCO DT&C DALs page 1/07/2008

2007 LTHHCP Census Report Survey posted on the HCO LTHHCP DALs page

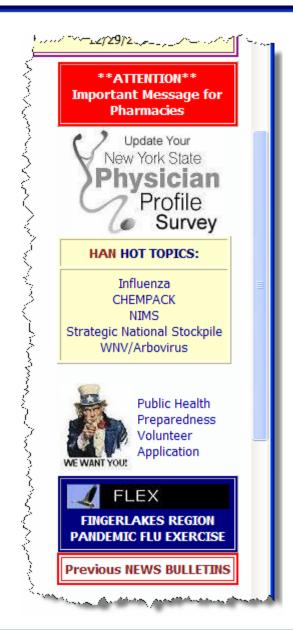
- DAL, January 3, 2008
- Instructions

1/04/2008

Questions and Answers for DAL 07-19 Hospice Residence Demonstration Pilot (RFA



Links to hot topics.



Health Commerce System 101



The

Health

Alert

Network:

An Overview

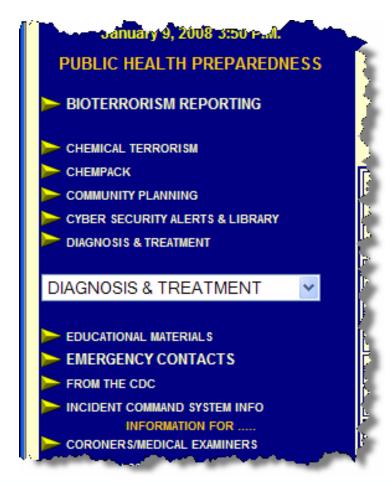






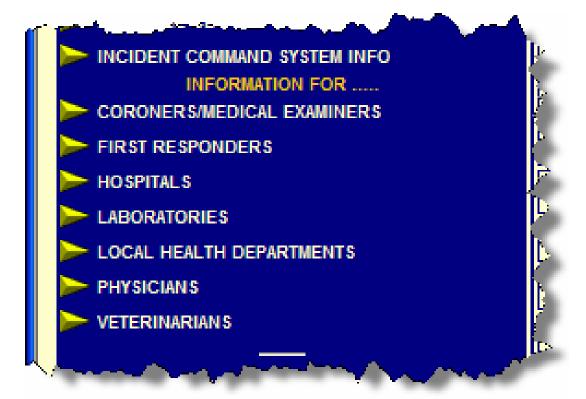


 Contains information about disaster preparedness.





Links to multi-disciplinary resources.





Current health advisories and alerts.

VIEW HEALTH NOTIFICATIONS

Link above is for viewing both public and *your* private postings.

For more information on how the Viewer works, read this <u>Announcement</u>.

Instructions for viewing Adobe Acrobat® PDF documents

Source	Description	Date Posted	Category
NYS DOH	MULTI DRUG RESISTANT TB	12/29/2007	ADVISORY
NYS DOH	CDC EPI-X DRILL	12/27/2007	DRILL
NYS DOH	PSITTACOSIS IN PETSMART BIRDS	12/26/2007	ADVISORY
NYS DOH	RECOMMENDATIONS FOR USE OF HIB VAC	12/26/2007	ADVISORY
NYS DOH	HCP IMMUNIZATIONS	12/20/2007	ADVISORY
NYS DOH	MERCK HIB CONJUGATE VACCINE RECALL	12/13/2007	ADVISORY
NYS DOH	COURT ORDERED HIV TESTING	11/14/2007	ADVISORY
NYS DOH	POSSIBLE LEAD IN LUNCH BAG	11/5/2007	ALERT
NYS DOH	DOH-SED MRSA SCHOOL ADVISORY	10/25/2007	ADVISORY
NYS DOH	CORRECTED CA-MRSA ADVISORY	10/18/2007	ADVISORY

PLEASE NOTE: THE NYS OHS (formerly NYS OPS) NOTIFICATIONS SHOULD NOT BE SHARED WITH THE PRESS. They are considered law enforcement sensitive information.



• FBI, FEMA, NYSEMO and other emergency contact numbers.

Bioterrorism Readiness on NYSDOH's Web Site

County Health Department Phone Numbers

E-mail the Public Health Preparedness and Planning Unit or phone: (518) 473-1730

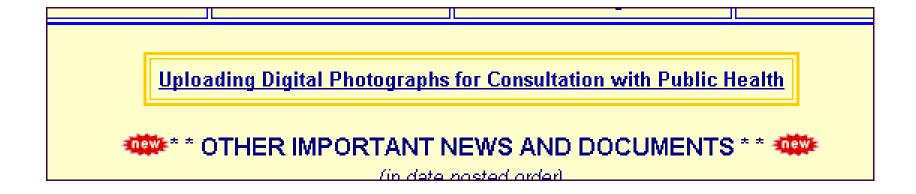
Emergency Contacts

EMERGENCY CONTACTS (WEBSITE LINK & PHONE#):





 Link for uploading digital photographs for consultation with public health officials.



A Sample Notification



Clipboard

▼ 🕞 Page ▼ 🙆 Tools ▼ 🕡 ▼

VIEW HEALTH NOTIFICATIONS

Link above is for viewing both public and your private postings.

🏉 https://commerce.health.state.ny.us/hpn/ctrldocs/alrtview/postings/c 💌

Go To Favorites Help

Attps://commerce.health.state.ny.us/hpn/ctrldocs/alr...

nv the Viewer works, read this Announcement.

🌈 https://commerce.health.state.ny.us/hpn/ctrldocs/alrtview/postings/doc071229_0.pdf - Windows Internet Ex... 📮

iewing Adobe Acrobat® PDF documents

HAN Health Notification Viewer

Please Note: The following HEALTH NOTIFICATIONS originate from a variety of sources, including:

- New York State Department of Health (NYSDOH)
- New York City Department of Health and Mental Hygiene (NYCDOHI
 New York State Office of Homeland Security (NYSOHS) Formerly
 Health Assistance Security (NYSOHS) Formerly
- Notifications sent by NYSOHS should not be shared with sensitive information.
- · Centers for Disease Control and Prevention (CDC)

Important: View of documents posted for Notifications listed below with viewable by you as one of those people who were sent the original notific

Choose the desired Notification by clicking on its description. You may cha AUDIENCE TYPE (Default is DATE POSTED)

Note: Prior to July 19th, 2005 Recipients lists were not available.

SOURCE	AUDIENCE TYPE	DESCRIPTION
NYS DOH	ALL USERS	Investigation of International Traveler dia with Multi-Drug Resistant TB
NYS DOH	ALL USERS	CDC Epi-X Drill
NYS DOH	ALL USERS	Possible psittacosis in birds in PetSmart
NYS DOH	ALL USERS	Recommendations for the Use of Hib Vac Surveillance of Bacillus Cereus
NYS DOH	ALL USERS	<u>Healthcare Personnel Immunizatio</u> <u>Recommendations</u>
NYS DOH	ALL USERS	Voluntary Recall of Merck Hib Conjugate
NYS DOH	ALL USERS	Court Ordered HIV Testing of Defend
NYS DOH	ALL USERS	Consumer Product May Contain Le
NYS DOH	ALL USERS	NYSDOH-NYSED Advisory: Prevention o Infections in the School Setting
NYS DOH	ALL USERS	Corrected CA-MRSA Advisory
NYS DOH	ALL USERS	Community-Associated Methicillin-Resi Staphylococcus Aureus Advisory
NYS DOH	ALL USERS	Influenza Reporting Requirements 200

This is an official

CDC Health Advisory

Distributed via Health Alert Network

December 29, 2007, 19:35 EST (07:35 PM EST)

CDCHAN-00267-07-12-29-ADV-N

Investigation of International Traveler with Multidrug-Resistant Tuberculosis (MDR TB)

The Centers for Disease Control and Prevention (CDC) is working with international, state, and local health officials and other partners on an investigation involving an international traveler to the U.S. who had recently been diagnosed with multidrug-resistant tuberculosis (MDR TB).

Done Sunknown Zone

The Health Commerce System



The
Health
Commerce
System Portal:
An Overview



User Feedback and Usability testing















Health Commerce System 101



User Data:
An Overview



User Data



 What data does the NYSDOH collect for each user?

How is that data used?

How do records relate to each other?

User Data: User Records



- Each user has at least two records:
 - An accounts record
 - And a person record
- Communications Directory role assignments refer to the person record for contact information.

User Data: Accounts Record



Created and managed by NYSDOH.

- Contains important information like Ecommerce ID, PIN and primary organization.
- Users maintain their own account record.



MPORTANIT I	NFORMATION:				Roles Held b	ov This Perso
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Primary Orgai	nization:		NYS	DOH ISHSG		
		Busine	ss Contact Informa	tion (Viewable by all	isers)	
* Address	800 North Pearl	Street		*Phone	518-473-1809	
Address	Room 236		I	Extension	ext	
* City	ALBANY			*Fax	518-486-1632	
* State	NY			*E-mail Address		
* Zip Code	12204			* Country	USA	
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				Night Phone 3		
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Sweet gps03 Albany County DOH	ing information				
First Name Middle Name Last Name User ID Primary Organization Gregory P Sweet gps03 Albany County DOH Please click for other Organizational Affiliations Business Contact Information Indicates required information Address* 800 North Pearl Street Phone* 518-473-1809 Extension 2-3920			Electric and the channel by CAMIL along and 100	500 4000	
Sweet gps03 Albany County DOH					
Please click for other Organizational Affiliations Business Contact Information		600			
Business Contact Information Indicates required information Address* 800 North Pearl Street Phone* 518-473-1809 Address Room 236 Extension 2-3920	У	Р	Sweet gps03	Albany County DOH	
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State* NY Email* gps03@health.state.ny.us	State* N	łY .	Email* gps03@health.state.ny.us		
Zip Code* 12204 Country* USA	Zip Code* 12	12204		Country USA	
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A Proposition of the Control of the		2 1 11		Carlos Company of the Carlos Company	
* ☐ To the best of my knowledge the above information is correct		* □ To	the best of my knowledge the above i	nformation is correct	
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mergency Contact Inforr	nation Alert or Drill Notifications) we will attempt to contact you at all six num	
2 / 1	lay Hours: 8am-5pm, Monday - Friday	Off Hours : 5pm-8am, Monday - Friday & Weekends
Day Phone 1 *	518-402-3920	Night Phone 1 518-465-6630
Day Phone 2	518-573-9818	Night Phone 2 518-573-9818
Day Phone 3	518-402-3920	Night Phone 3
Day Fax*	555-555-5555	Night Fax
Day E-mail *	test@test.test	Night E-mail
Pager	Only numeric pagers are accepted at this time.	Pager PIN if required
by Phone 1 is called first ay Phone 2 is called secon ay Phone 3 is called third ager and Day Phone 1 will	nd be called simultaneously	Night Phone 1 is called first Night Phone 2 is called second Night Phone 3 is called third Pager and Night Phone 1 will be called simultaneously



- Created as part of the account request process.
- Contains restricted contact information.
- Used by the HAN Notification System to broadcast notifications.
- Can only be access from by the user, and coordinators at the user's primary organization.



- Maintained by the user.
- User can allow access by their Coordinators at their primary organization.
- Changes in this record are synchronized with the accounts record.

Health Commerce System 101



Communications

Directory:

An Overview





Communications Directory

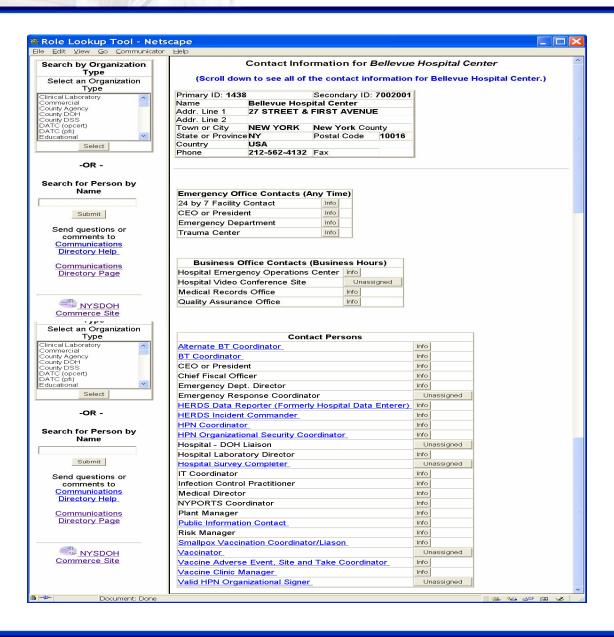


- Central database of contact information
- Send immediate alerts to contacts in key roles
- Most current information available

Provide user tools and coordinator tools

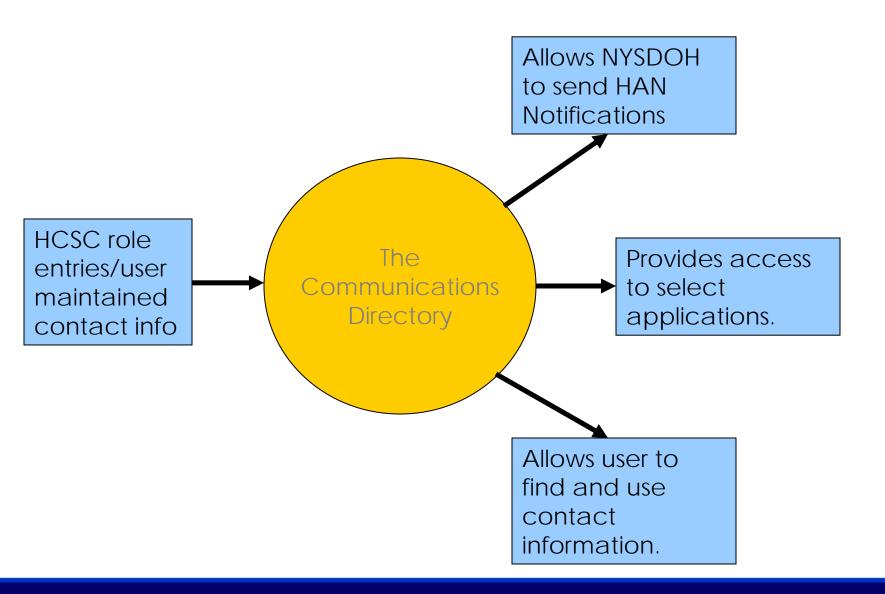
Communications Directory: sample page





Bringing it all together





Health Commerce System 101



Obtaining Accounts





Obtaining Accounts



 Organizations that currently have HPN Coordinators: Ask your Coordinator.

Organizations without Coordinators:
 Submit a request to
 hpn_outreach@health.state.ny.us

Not sure if you have a coordinator?
 Call CAMU 1-866-529-1890.

Training Opportunities



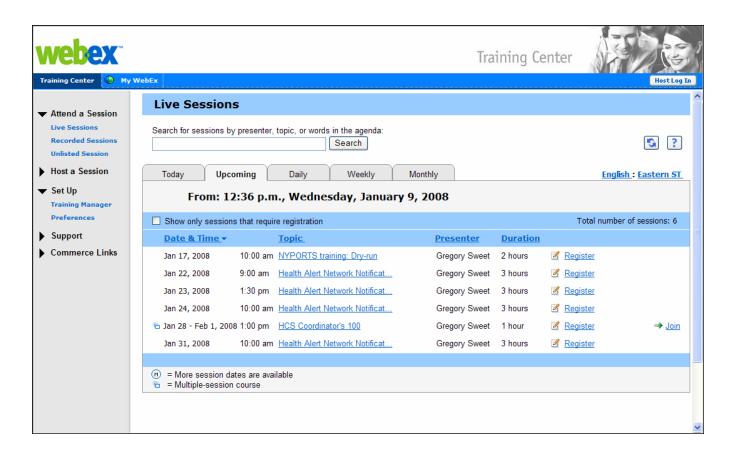
How and where to find training



Commerce Training Institute



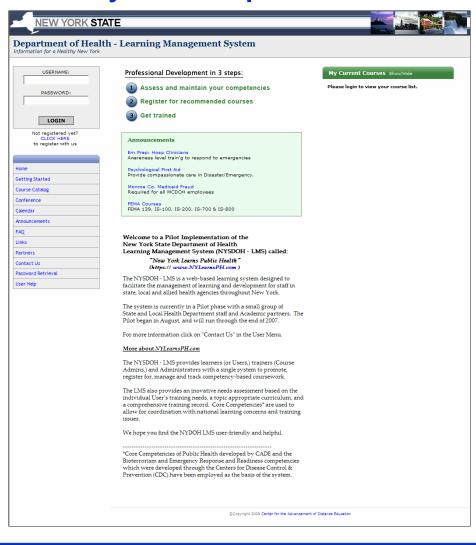
https://commerce.webex.com



Learning Management System



https://www.nylearnsph.com



Technical Assistance



- Call 518-473-1809
 - Ask for Commerce training staff
- Send an email message to hinweb@health.state.ny.us
- Account Issues 1-866-529-1890