



**Schedule Subject to Change**

**Sunday, October 3, 2010**

**11:00 am – Registration Opens**

**11:30 am – 12:30/1:00 pm – Brunch/Lunch/Special Meetings (e.g. – all may not apply)**

- AmeriCorps Orientation to the Conference
- Reimbursement Task Force/Policy
- Clinical Committee – Discussion of 2010 Agenda – Goals & QI Projects
- HRSA Meetings with Grantees (*ongoing*)
- Strategic Planning Focus Groups (*ongoing*)

**1:30 – 3:00 pm – Workshop Tracks**

- **Board Development** – *Board Accountability Training* – Daniel T. Dey, MBA, FACHE, CEO – Northern Oswego County Health Services
- **Health Information Technology (HIT)** – *Tales from the Trenches: A CHC Network Moves Beyond EHR Implementation to Data Aggregation and Quality Improvement Transformation* – Michele Hannagan, MS, FNP, Director of Clinical Operations, Westside Health Center; Pam Ferrari, RN, Director of Performance Improvement, Open Door; and Sandy Worden – Director of Information Technology, HCNNY/CHCANYS
- **Behavioral & Clinical Health: Child Health** – 1) *Integrating Early Childhood Mental Health Services in the Primary Health Care Setting: A Model Demonstration Program* – Gilbert Foley, EdD, Consulting Clinical Director, Evelyn J. Blanck, LCSW, Associate Executive Director & Beth Kastner, PsyD, MPH, Clinical Psychologist - NY Center for Child Development and Warria Esmond, MD, Medical Director - Settlement Health 2) *Family Centered Approach for Promoting Health and Wellness Among Infants and Toddlers* – Shamiza Ally, MD, Pediatrician and Justine Springer, Fit for Life Coordinator - Urban Health Plan
- **Statewide Growth Plan: Workforce** – *Provider Recruitment and Retention Strategies* – Panel of Health Centers, PCO
- **Finance and Operations** – *Coding and Documentation Issues for Management* – Shawn R. Hafer, CCS-P, CPC, Sr. Consultant and Co-owner Brown Consulting

**3:00 – 3:30 pm – Break**

**3:30 – 5:00 pm – Workshop Tracks**

- **Board Development** – *Strategic Planning Training* – Daniel T. Dey, MBA, FACHE, CEO – Northern Oswego County Health
- **Behavioral Health** – *Behavioral Health and Primary Care Integration Models* – Lori Rotola, MA, LCAT and Joseph DiMaria, MD - The Institute for Family Health and Debbie Lester, LMSW, Director of the Institute for the Advancement of Community Health and Elvira Rella, MS, Director of Nutrition - Urban Health Plan
- **Clinical** – *The Joint Commission's Primary Care Home Initiative & Ambulatory Care Accreditation* – Lon M. Berkeley, Project Director, The Joint Commission
- **Clinical: Quality Improvement** – 1) *Implementing a Quality Management Program to Improve Quality of Care for Individuals with Complex Needs* – Margarita Morales, MS, Quality Management Associate, L.J. Bookhardt-Murray, MD, Medical Director and Stephane Howze, MPA, VP of Healthcare Division - Harlem United 2) *Improving Quality and Finance in One Shot: The Encounter Reconciliation Project* M. Calero, Alan Bernstein, MD, Medical Director and Linda Muller, CEO – Greater Hudson Valley Family Health Center
- **Statewide Growth Plan: Making Data Work for You** – *Statewide Strategic Plan, Effective FQHC Models* – Center for Workforce Studies, CHCANYS
- **Finance and Operations** – *Coding for Clinicians in 2011* – Shawn R. Hafer, CCS-P, CPC, Sr. Consultant and Co-owner Brown Consulting

**5:00 – 6:30 pm – Reception in Exhibit Hall**

## Monday, October 4, 2010

### **8:00 am – Registration/Breakfast in Exhibit Hall**

- Behavioral Health Breakfast Meeting - *All Behavioral Health Directors, Social Workers, Specialists, Staff invited*
- HIT Breakfast

### **9:00 – 10:30 am – General Session: Health Care Reform & Expanding the Safety Net (National Focus)**

Elizabeth Swain – CEO, Paloma Hernandez – Board President

- Overview of CHCANYS Statewide Growth Plan

*Speakers – Federal/National Focus:*

- Paul Grundy, MD, MPH, FACOEM, FACPM – Director, IBM Health Care Transformation (*Keynote*)
- Ron Moss – Office of Regional Operations

### **10:30 – 11:00 pm – Break – Exhibit Hall**

### **11:00 – 12:30 pm – Workshop Tracks**

- **Health Information Technology (HIT)** – *Community Health Through Health Information Technology – Telehealth* – Mary Zelazny, CEO and Sandeep Krishnan, Director of Telehealth - *Finger Lakes Community & Migrant Health*
- **Statewide Growth Plan** – *Community Health Center and Academic Medical Center Residency Program Collaborations* – Karen Westervelt, Executive Director – *Ryan/Chelsea-Clinton Community Health Center*
- **Behavioral Health** – *Depression Screening and Treatment – An Integrated Primary Care Model* – Debbie Lester, LMSW, Director of the Institute for the Advancement of Community Health and Alison Connelly Flores, RPAC – *Clinical Systems Administrator - Urban Health Plan and IMPACT* – Virna Little, PsyD, VP, Psychosocial Services and Community Affairs, Institute for Family Health
- **Clinical** – *Incorporating Patient Self Management Goals in the Office Visit* – Peggy Turner, RN, CDE and Tricia Lyman, Collaborative Coordinator - *Family Health Network of Central New York*
- **Health Care Reform/Board Development:** *Positioning Your Health Center in the Era of Health Care Reform* – Libby Post – *Communications Director, CHCANYS and Panel of Health Centers*
- **Statewide Growth Plan** - *Growth Related Facility Challenges (Technical Assistance with State DOH)*

### **12:30 – 2:00 pm – Awards Lunch**

### **2:00 – 3:30 pm – Workshop Tracks**

- **Mega Session Clinical/HIT** - *PCMH & Meaningful Use* – Lisa Perry – CHCANYS, Peter Cucchiara – PCDC, Panel of Health Centers with Level 3 Certification, NYSDOH
- **Health Care Reform & Compliance: Managing Risk in a New Payment World** – Adam J. Falk, Partner, Health Care Law & Corporate & Business Law Practice Groups - *Feldsman Tucker Leifer Fidell LLP*
- **Clinical** – *NYS Diabetes Campaign Learning Panel – Update of CHCANYS' Role in Campaign, NCQA Diabetes Recognition* - Kathy Alexis – CHCANYS & Panel

### **3:30 – 4:00 pm – Break – Exhibit Hall**

### **4:00 – 5:30 pm – Workshop Tracks**

- **Mega Session Clinical/HIT** *Cont.* - *PCMH & Meaningful Use* – Lisa Perry – CHCANYS, Peter Cucchiara – PCDC, Panel of Health Centers with Level 3 Certification, NYSDOH
- **Statewide Growth Plan** - *Growth Related Facility Challenges (Panel of Community Health Centers)*
- **Clinical** – *Developing, Implementing and Maintaining a Successful Health Care Plan* – Kameron L. Wells, ND, RN, Vice President Clinical Quality Initiatives, CHCANYS

### **6:00 – 7:30 pm – Reception in Exhibit Hall**

## Tuesday, October 5, 2010

### **8:00 am – Registration/Breakfast in Exhibit Hall**

### **9:00 – 10:30 am – General Session: Health Care Reform & Expanding the Safety Net (State Focus)**

Elizabeth Swain – CEO, Paloma Hernandez – Board President

*Speakers:*

- James R. Knickman, Ph.D. President & CEO – NYS Health Foundation
- Rebecca Spitzgo – Associate HRSA Administrator, Bureau of Clinical Recruitment
- James J. Figge, M.D., M.B.A., Medical Director, NYS DOH, Office of Health Insurance Programs

### **10:30 – 11:00 am – Break – Exhibit Hall**

### **11:00 – 12:30 pm – Workshop Tracks**

- **Clinical** – *CVD Training* – Candy Magana CHCANYS & CHCs
- **Finance & Operations** – *New Access Point Application with Suzanne Rossel*
- **Clinical: HIV & STIs** – *1) A Place to Call Home: Integrating HIV Testing in the Primary Care Setting* – Sophia McIntyre, MD, MPH Associate Medical Director, Hudson River Health Care *2) Preventive Comprehensive Risk Counseling and Retention in Care* – Freddy Luis Molano, MD, AVP of HIV Program and Services – *Community Health Care Network (CHN)*

## **Tuesday, October 5, 2010 (continued)**

- **Health Information Technology** - *The Practice Management Evolution: Now that you've implemented, how do you keep up?* – Anita Wilenkin, MA, MPH, COO – Open Door, Judy Tidridge, Implementation Specialist/Trainer and Sandy Worden, Director of Information Technology – HCNNY/CHCANYS
- **Meeting the Emergency Preparedness Requirements for HRSA and The Joint Commission** – Matthew Ziemer, Emergency Preparedness Program Manager; Mario Gonzalez, Emergency Preparedness Coordinator; Mary Lou Caprara, Emergency Preparedness Coordinator; and Orlando Reboledo, Emergency Preparedness – Program Specialist - CHCANYS
- **Statewide Growth Plan** – Financing – Capital Link & PCDC
- **Policy & Advocacy/Board Development** – *Recap of the Legislative Session and What to Expect in the Year Ahead* – Melinda Dutton – Manatt, Phelps & Phillips, LLP

### **12:30 – 1:45 pm – Lunch**

- **Clinical QI Lunch Seminar & Meet/Greet with Kameron L. Wells, ND**

### **2:00 – 4:00 pm – Mega Sessions**

- **Finance & Operations:** *Reimbursement Task Force Update and Health Center Reimbursement with Peter Epp, Managing Director – McGladrey Inc.*
- **Leadership Training: Finance for Clinicians**
- **Clinical** – *CVD Training Cont.* – Candy Magana CHCANYS & CHCs