

**CHCANYS NYS-HCCN Workshop:
“Activating Clinical Care and Support Staff to Promote
Patients’ Health Outcomes through Medication Adherence”**

**Five Star Bank, Community Room, Rochester, New York
Thursday, June 7, 2018
9:00am – 4:30pm**

***Watch us live if you can’t attend in person!*

Register in advance for this meeting:

<https://zoom.us/meeting/register/1e081b74f217afa5cde7dc3c8da9331e>

After registering, you will receive a confirmation email containing information about joining the meeting.

AGENDA

MORNING SESSION

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|--------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 8:30am – 9:00am | REGISTRATION
<i>Please note:</i> Due to HRSA grant restrictions, CHCANYS is unable to offer reimbursement for meals related to this event. A list of local and recommended eateries will be provided to all attendees at registration. |
| 9:00am – 9:30am | WELCOME & INTRODUCTIONS
<u>Moderator:</u> Meital Fried-Almog, MPH Clinical Quality Improvement Project Manager, <i>CHCANYS</i> |
| 9:30am – 10:45am | INFORMATIONAL & INTERACTIVE SESSION
“Tools, Tips and Strategies for Promoting Medication Adherence”
<u>Presenter:</u> Vibhuti Arya, PharmD, MPH, Associate Clinical Professor/Advisor, <i>St. John’s University/NYC DOHMH</i> |
| 10:45am -11:10am | SHARED LEARNING SESSION #1
<u>Presenter:</u> Krissia Funes, RPh, PharmD, <i>Urban Health Plan, Inc.</i> |
| 11:10am – 11:25am | BREAK |
| 11:25am – 12:15pm | BREAK-OUT SESSION #1
“Enhancing our Protocols and Policies” |
| 12:15pm – 1:15pm | NETWORKING LUNCH |

AFTERNOON SESSION

- 1:15pm – 2:00pm** **SHARED LEARNING SESSION #2**
Presenters: Kimberly McMasters, RN, Director of Quality Services, and Douglas Rahner, MD, Chief Medical Officer, *Family Health Network of Central New York, Inc.*
Presenters: Erin Dunn, Lead Performance Improvement Coordinator, and Karen Fidd, RN, Lead Care Manager, *Hudson Headwaters Health Network*
- 2:00pm – 3:15pm** **BREAK-OUT SESSION #2**
“Improving Upon our Processes and Workflows”
- 3:15pm – 3:30pm** **BREAK**
- 3:30pm – 4:00pm** **SHARED LEARNING SESSION #3**
Presenters: Tamara Kee, Associate Director of Nursing, Gresyl Soler, Senior RN Manager, Radiant Smalls, RN Manager, *Community Healthcare Network*
- 4:00pm – 4:30pm** **CLOSING REMARKS, NEXT STEPS and EVALUATIONS**
Moderator: Meital Fried-Almog, MPH, Clinical Quality Improvement Project Manager, *CHCANYS*