

<https://nf.aafp.org/Shop/practice-transformation/risk-stratified-care-mgmt-rubric>

http://www.calquality.org/storage/documents/cqc_complexcaremanagement_toolkit_final

[QPASS Set Up 22 Minutes](#)

[QPASS Site Groups and Shared Components 15 minutes](#)

CLIENT ENROLLMENT CRITERIA

The eligibility lists you will be receiving will identify clients that meet the following criteria:

- Have Alliance Medi-Cal coverage and have been continuously enrolled for at least three months;
- Not have Medicare coverage (i.e., no Medi-Medi clients);
- Be an adult at least **21 years of age**;
- Have **4 ED visits** or **3 inpatient stays** in the last twelve months, and **2+ of the chronic conditions** listed on [page 4 of program description](#).
- Not receiving comparable care in another case management program.