

Over **75%** of New York State's FQHCs participate in CPCI and the statewide data warehouse includes information on:

- **1.5 million patients**
- **7 million visits**
- **600 FQHC sites**

CPCI AT-A-GLANCE

Pre-built set of 50+ "one click" reports

- Mandated and regulatory reporting (UDS, Meaningful Use, Quality Measures)
- Patient Visit Planning
- Chronic Disease Management
- PCMH Support
- User-driven analysis, dashboards and charting

Wide range of data views

- Enterprise level
- Health center
- Individual care provider
- Patient level detail

Cloud-based service

- Software as a Service: No on-premises infrastructure required
- Regular updates keep reporting criteria current and evolves to support changing needs

Since using CPCI and participating in CHCANYS technical assistance program, our cancer screening rates are the highest they have ever been in the health center, sustained for well over 1 year now. And our patients feel satisfied when they see we have prepared for their visits.

– Ryan S. Marshall, FNPC
Site Director, Whitney Young Health Center

The accessibility of meaningful population health management tools is critical to our success in this healthcare transformation journey. CPCI provides us the information necessary to redesign care models, effectively engage our patients and meet the Triple Aim.

– Jessica Diamond, MPA, CPHQ
Sr. Vice President, Brightpoint Health



CHCANYS' purpose is to ensure that all New Yorkers, including those who are medically underserved, have continuous access to high quality community-based health care services including a primary care home. To do this, CHCANYS serves as the voice of community health centers as leading providers of primary health care in New York State. Learn more at chcanys.org.



To learn more about CPCI and begin taking advantage of data-driven quality improvement, please contact:

Lisa Perry
Senior Vice President for
Quality & Technology Initiatives
212-710-3815
lperry@chcanys.org

CHCANYS CPCI CENTER FOR PRIMARY CARE INFORMATICS



CPCI stands for Center for Primary Care Informatics. CPCI was created by the Community Health Care Association of New York State – CHCANYS.

CHCANYS supports the 60+ Federally Qualified Health Centers (FQHCs) in New York State and, through them, primary care for 2 million New Yorkers.

CHCANYS and CPCI help FQHCs adapt to New York State's health care reform agenda to achieve higher quality care and better patient outcomes at lower cost.

CPCI gives FQHCs the tools they need to succeed under New York State's health care reform agenda. It consists of three components:

1 STATEWIDE DATA WAREHOUSE

The CPCI data warehouse is a web-based data reporting and analytics solution. Initiated by CHCANYS in 2012, it supports New York State's federally qualified health centers (FQHCs) in clinical practice transformation through quality improvement, care management, cost reduction, fund development and advocacy.

The CPCI data warehouse builds upon the electronic health record systems (EHRs) in use by all New York State FQHCs, drawing clinical, operational and financial data from EHR and practice management systems nightly. Inclusion of claims data as well as data from other external sources allows for an expanded set of analyses.

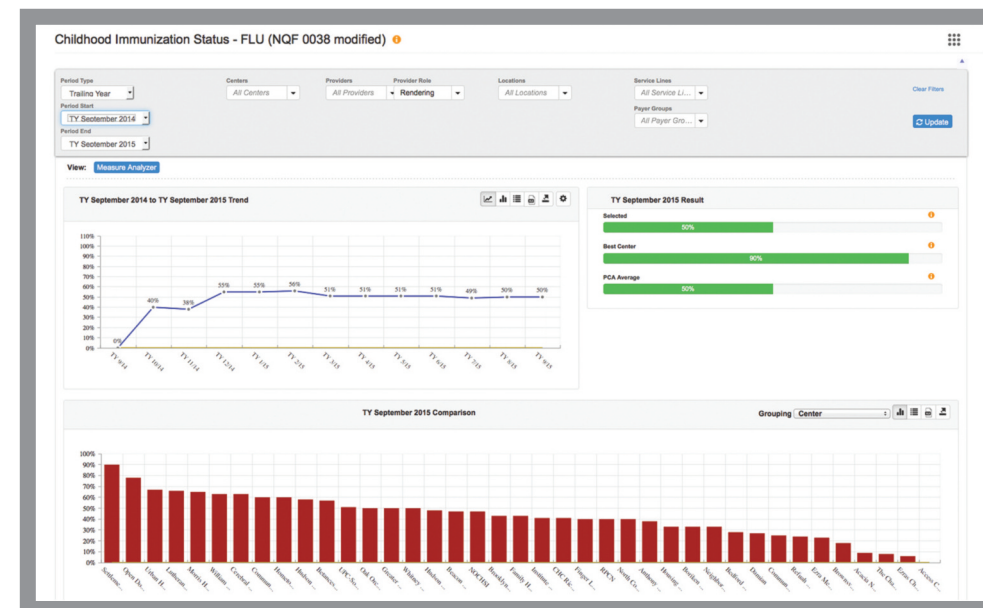
CPCI is an interactive, visual toolbox. It organizes and presents data to give FQHCs the information they need to allocate resources to maximize their improvement efforts, and enables the sharing of data across health centers to benchmark performance and facilitate collaborative improvement initiatives.

The software platform for the CPCI data warehouse was created specifically for use by FQHCs. It is licensed from Azara Healthcare, a leading provider of data-driven reporting and analytics for the community health marketplace. The Azara product is currently in use at more than 125 FQHCs across 17 states.

2 DATA ANALYSIS AND SUPPORT SERVICES

The CPCI data support team uses data from state and federal sources to assist FQHCs in their applications for federal funding, as well as their participation in major New York State initiatives, including the current 5-year delivery and payment reform effort known as DSRIP. The data support team can provide, upon request, customized data analyses for FQHCs in connection with these initiatives. This analytic support complements the tools available to the FQHCs through the CPCI data warehouse.

SAMPLE ANALYSIS: MONITORING PERFORMANCE AND BENCHMARKING WITH PEERS



3 TECHNICAL ASSISTANCE FOR QUALITY IMPROVEMENT

CHCANYS offers a technical assistance program, using the CPCI Data Warehouse as the central analytic tool, to support clinical quality improvement, data quality, care management, and cost containment. Our quality improvement (QI) specialists provide technical assistance tailored to the specific needs of each health center, including instruction in QI techniques and resources and sharing of best practices. Training and technical assistance is provided through a variety of modalities –from the economies of scale offered by distance learning to one-on-one, on-site practice coaching.

QI activities focus on improving workflow, data flow, and clinical processes around chronic diseases prevalent in our communities; implementation of team-based models of care; integration of behavioral health and medical care; and additional methods to support practice transformation.

CPCI IN ACTION: NEW YORK STATE CANCER REGISTRY

CHCANYS partnered with the New York State Department of Health and the Island Peer Review Organization, New York's Quality Improvement Organization, in a 5-year CDC-funded project to establish a cancer registry for FQHCs. The registry is housed within CPCI and provides essential data to enable targeted technical assistance and evidence-based interventions to improve rates of cancer screening and follow-up care.