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This resource index was created by the Community Health Care Association of New York State (CHCANYS) with support from the Altman Foundation.



# 1

## KEY HEALTH SURVIVAL TERMS

# KEY HEALTH INSURANCE TERMS CONTINUED

# 2

## THE IMPORTANCE OF HEALTH INSURANCE

Help clients understand why they need health insurance and how it works.



# 3

## PRE-ENROLLMENT RESOURCES

Help your clients understand: [https://www.fidelity.com/learning-center/pre-enrollment](#)







# 5

## THE HEALTH INSURANCE CARD

Help your clients understand the information included on their new health insurance cards.



# 6

## HOW TO USE HEALTH INSURANCE CONTINUED

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# HOW TO KEEP HEALTH INSUR

# 8

## RESOURCES FOR SPECIFIC POPULATIONS

Help your LGBT, immigrant, homeless and college student clients, plus those with cancer, get help specific to their needs.

Good for people with limited English proficiency

Show PDF document (1-4 pages)



Long PDF document (5+ pages)

Good for printing and giving to clients

Short PDF document (1–4 pages)

Long PDF document (5+ pages)

Website

Very simple, easy to understand

Moderately simple

More complicated

Very complicated







# 10

## HEALTH LITERACY FOR NAVIGATORS AND COUNSELORS

Resources to h