



“Implementing an Enabling Services Data Collection Model to Improve Quality and Eliminate Disparities”

Friday, March 27, 2015 | 8:30am – 5:00pm

Oberia D. Dempsey Multi-Services Center, 127 W. 127th Street | New York, NY

In collaboration with the National Health Care for the Homeless Council and Health Outreach Partners, the Association of Asian Pacific Community Health Organizations (AAPCHO) has designed a training program to increase health center capacity to implement AAPCHO’s standardized enabling services data collection protocol. Enabling services (ES), non-clinical services such as eligibility assistance and health education, are integral components of the comprehensive services provided by health center program grantees. However, the lack of data on ES makes it difficult for health centers to demonstrate to payers and policymakers the value of these services. To address this issue, AAPCHO developed a nationally-recognized and standardized model for collecting and analyzing ES data that has demonstrated the positive impact of ES on health access and outcomes. The capacity to systematically track and evaluate ES is an important tool for health centers to advocate for sustainable funding, improve quality of care, and demonstrate the integral nature of ES as part of a Patient-Centered Medical Home.

- Part 1** – Describing the importance of enabling services (ES) data collection and AAPCHO’s data collection protocol
- Part 2** – Planning for ES data collection and reporting on collected data
- Part 3** – Implementing an ES data collection program

Who should attend: Staff who provide ES and those who supervise ES staff. Open to all health centers.

Presenters: Manna Yuen Shan Chan, LCSW, Director of Social Work, Charles B. Wang Community Health Center; Molly Meinbresse, MPH, Program & Research Specialist, National Health Care for the Homeless Council; Kristen Stoimenoff, MPH, Deputy Director, Health Outreach Partners; Megan O’Brien, MA, Project Manager, Health Outreach Partners

Full-Day Training Only \$20

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