UDS: UNIFORM DATA SYSTEM

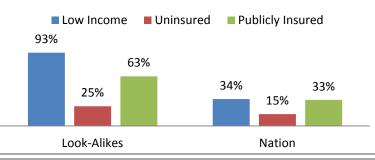
Health Center Program Look-Alikes: 2014 At a Glance

The Program

81 Health Center Program look-alikes provided services to 881,524 patients, with a total of 3,179,753 patient visits.

Patients: Socioeconomic Characteristics

- 93% have incomes at or below 200% of the Federal Poverty Level
- 25% are uninsured
- 63% have public insurance (Medicaid, Medicare, or Other Public)



Services Provided

- Virtually all look-alikes provide primary medical care services
- 58% of look-alikes provide dental services
- 44% of look-alikes provide behavioral health services

Continuity of Care

Look-alikes provide continuous care.

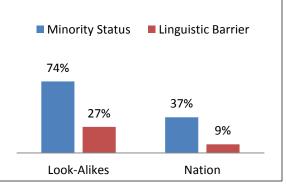
Service Category	Average Number of Visits/Patient/Year	% of Total Patients Utilizing Services	
Medical	3.05	90%	
Dental	2.50	13%	
Mental Health	5.41	5%	
Substance Abuse	2.68	0%	
Vision	1.32	1%	
Other Professional	4.22	2%	
Enabling	3.08	5%	

Patients: Minority Status

A

11-1-

- 74% are of racial and/or ethnic minority
- 27% face a linguistic barrier



Staffing and Tenure

Look-alikes employ the full time equivalent of 5,569 staff members and volunteers.

- 764 are physicians, CNMS, NPs, and PAs
- An additional 1,555 are other clinical (nurses and other medical professionals)
- 273 are dental staff
- 213 are behavioral health (mental health and substance abuse)
- 438 are enabling
- 2,144 provide non-clinical support
- Medical providers (including nurses) report an average tenure of 5.2 years
- Vision care providers report an average tenure of 8.5 years
- Key non-clinical support staff (CEOs, CMOs, CFOs, and CIOs) report an average tenure of 6.6 years
- UDS UNIFORM DATA SYSTEM

UDS: UNIFORM DATA SYSTEM



Health Center Program Look-Alikes: 2014 At a Glance

Quality of Care and Outcome Indicators: Clinical Performance

Health Center Program look-alikes provide high quality of care. Several clinical measures (low birth weight, child immunization, weight assessment and counseling for children and adolescents, tobacco use screening and follow-up, HIV linkage to care, and controlled hypertension) show performance that exceeds relevant national rates* and/or Healthy People 2020 Goals.

	Performance Rates and Goals		
Quality of Care and Outcome Measures	Look-Alikes	Nation	HP 2020 Goal
Early Entry into Prenatal Care	66%	74%	77%
Low Birth Weight	7%	8%	8%
Childhood Immunization	80%	68%	80%
Weight Assessment and Counseling for Children and Adolescents**	62%	-	55%
Adult Weight Screening and Follow-up**	49%	-	54%
Tobacco Use Screening and Follow-Up***	75%	-	69%
Cervical Cancer Screening	58%	69%	93%
Colorectal Cancer Screening	39%	65%	71%
Asthma Pharmacological Therapy	82%	-	-
Coronary Artery Disease: Lipid Therapy	77%	-	-
Depression Screening and Follow-Up	33%	-	-
HIV Linkage to Care	83%	80%	74%
Ischemic Vascular Disease (IVD) Aspirin or Other Antithrombotic Therapy	81%	-	-
Controlled Hypertension	64%	45%	61%
Controlled Diabetes	67%	-	84%

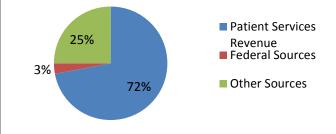
* Based on data from the CDC, U.S. Census/ACS, and the National Health and Nutrition Examination Survey

** Healthy People 2020 measure is limited to BMI assessment and is therefore less stringent as compared to compliance criteria for UDS measure.

*** Healthy People 2020 measure is limited to tobacco use screening.

Sources of Support

Health Center Program look-alikes are funded primarily through patient services revenue.



Cost Effectiveness

- The average total cost per patient is \$776
- The average medical cost per medical visit is \$180
- The average charge per billable visit is \$259

Adjustments and Patient Discounts

- 77% of self-pay charges are written off as sliding discounts
- Indigent care funds cover 4% of self-pay charges
- 20% of insured charges are adjusted as allowances

Sources of Data: Aggregate CY 2014 UDS, CDC, U.S. Census/ACS, National Health and Nutrition Examination Survey, Healthy People 2020

