

Implementing Continuous Quality Improvement

HRHCare

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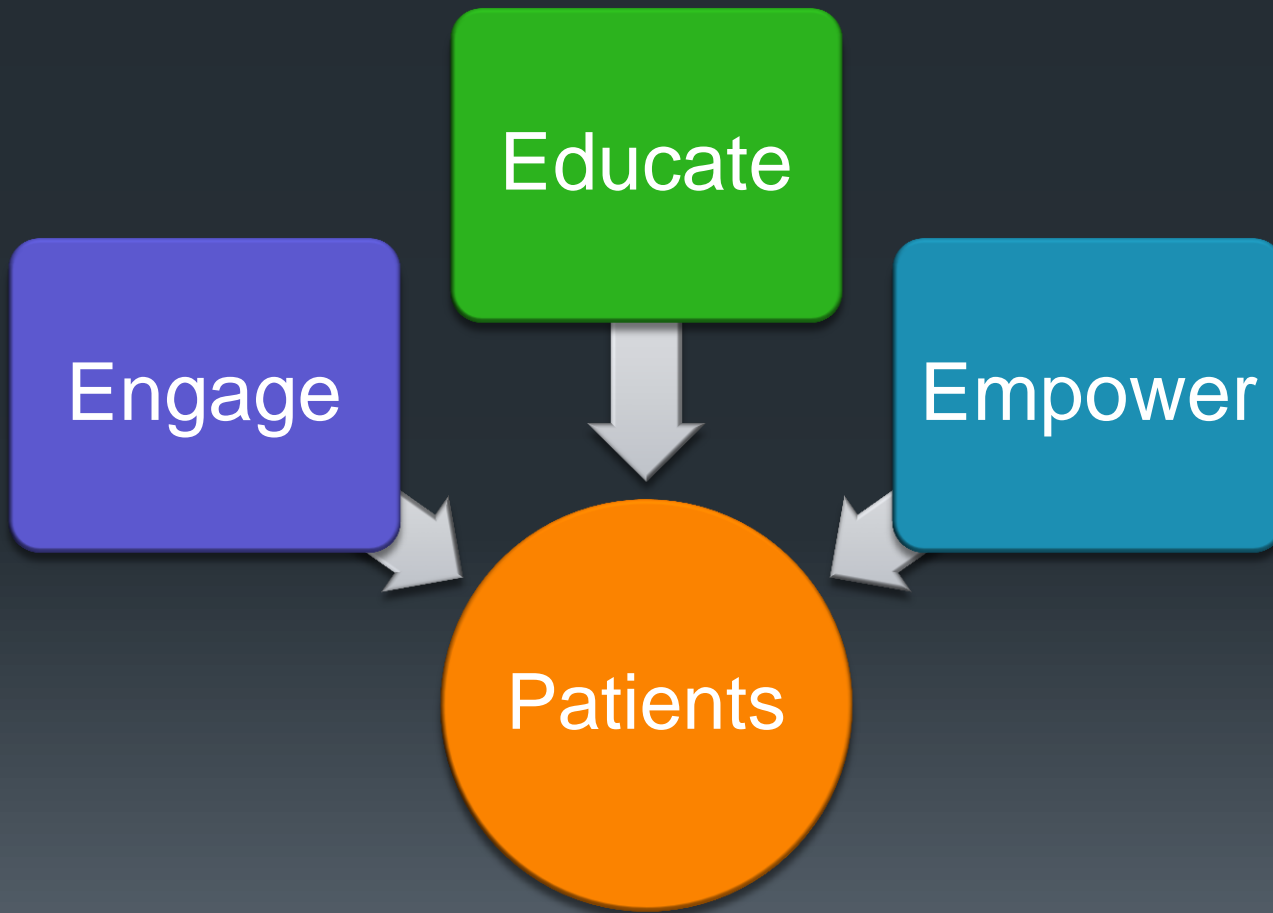
Objectives



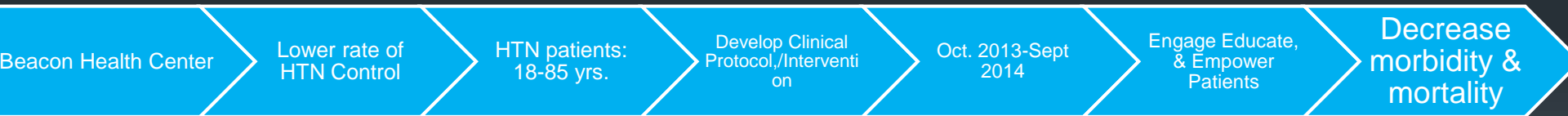
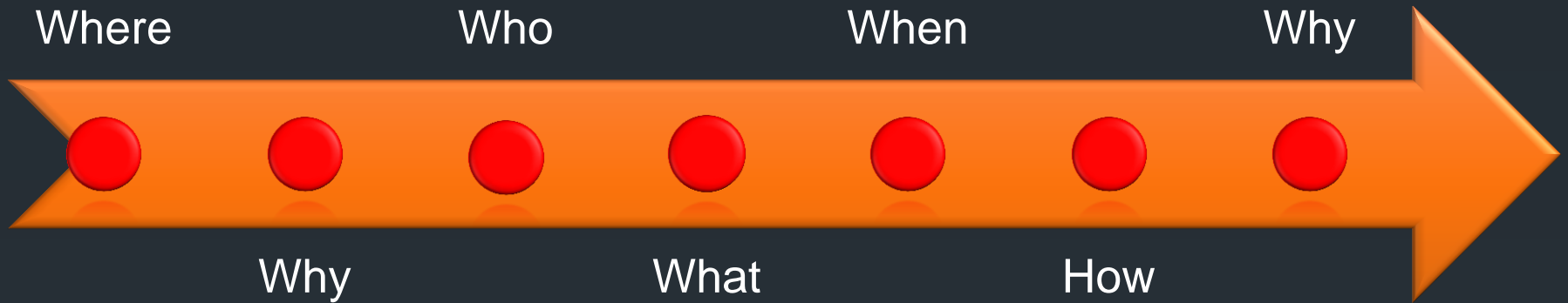
Overview of HRHCare



Project AIM @HRHCare



ASTHO @HRHCare



ASTHO @HRHCare

Health Center Project Leadership

Project Lead

Physician Site
Champion

Nurse Site
Champion- LPN

Internal Team

Providers/Nurses

Clinical Informatics/ECW
Trainer

Director of Laboratory
Service

3 AmeriCorps

Videography

Communication
Department

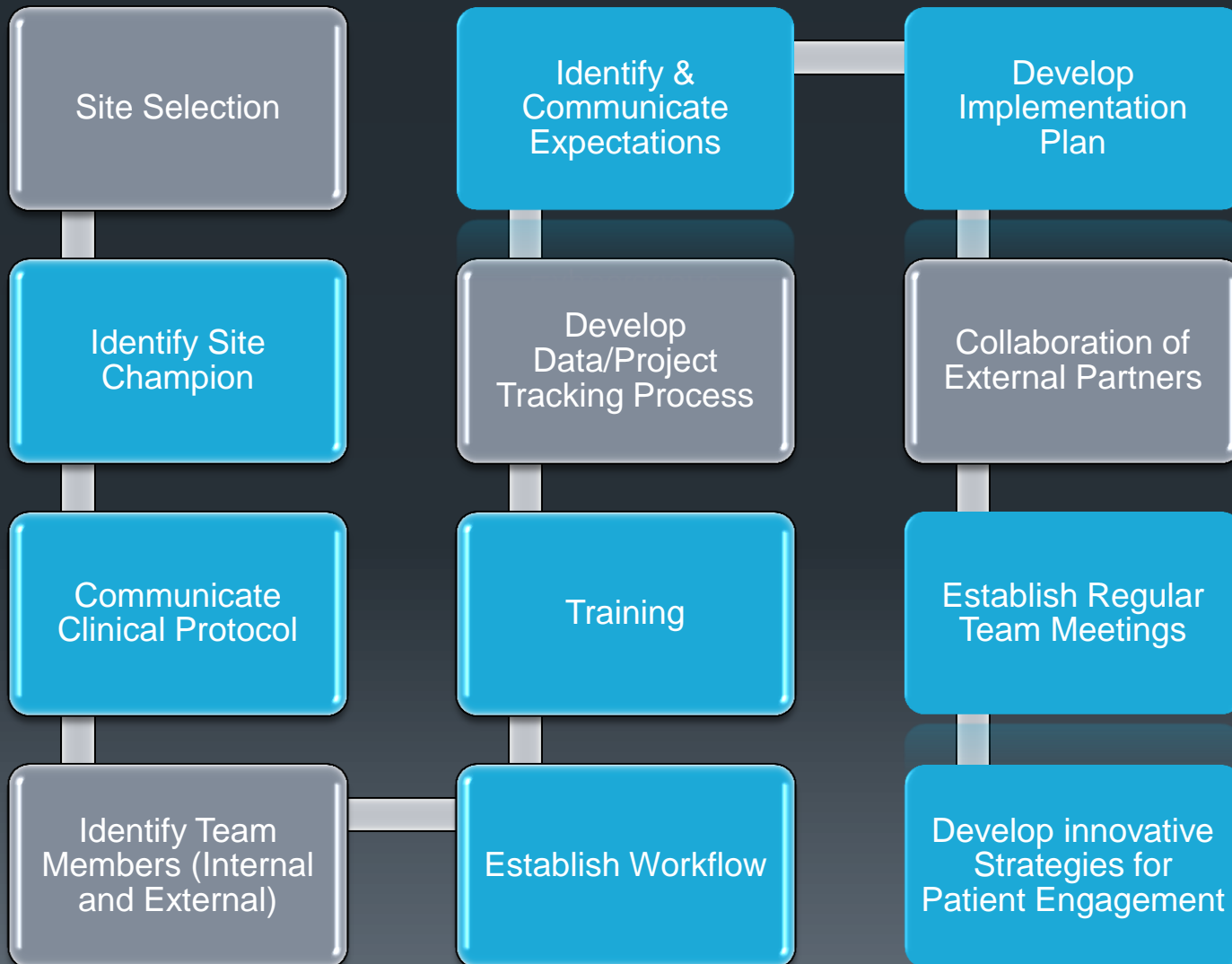
External Team/DDOH

2 RNs

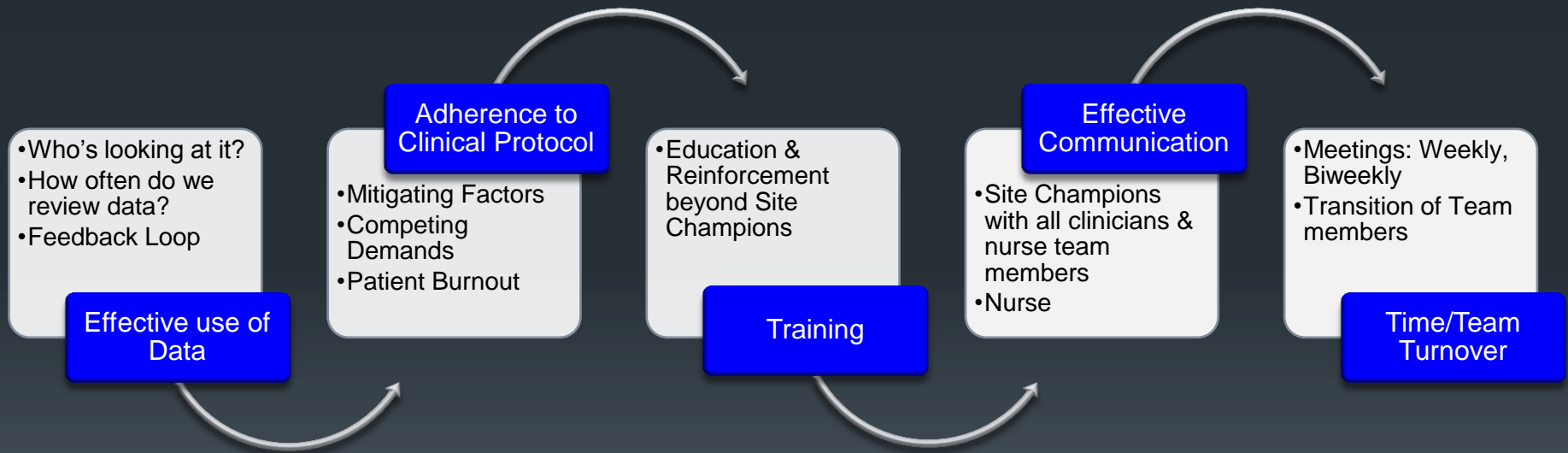
1 Statistician

Students Mt Saint Mary
School of Nursing

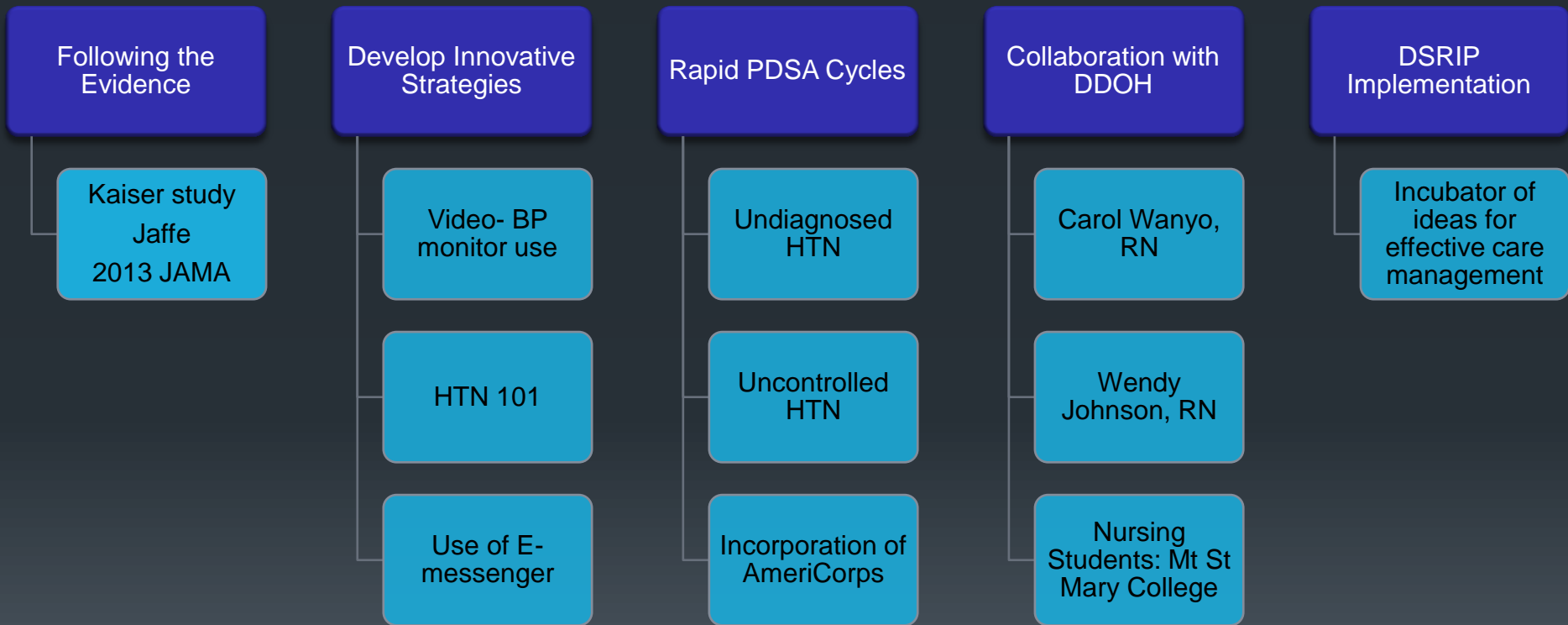
ASTHO @HRHCARE: How to get Started?



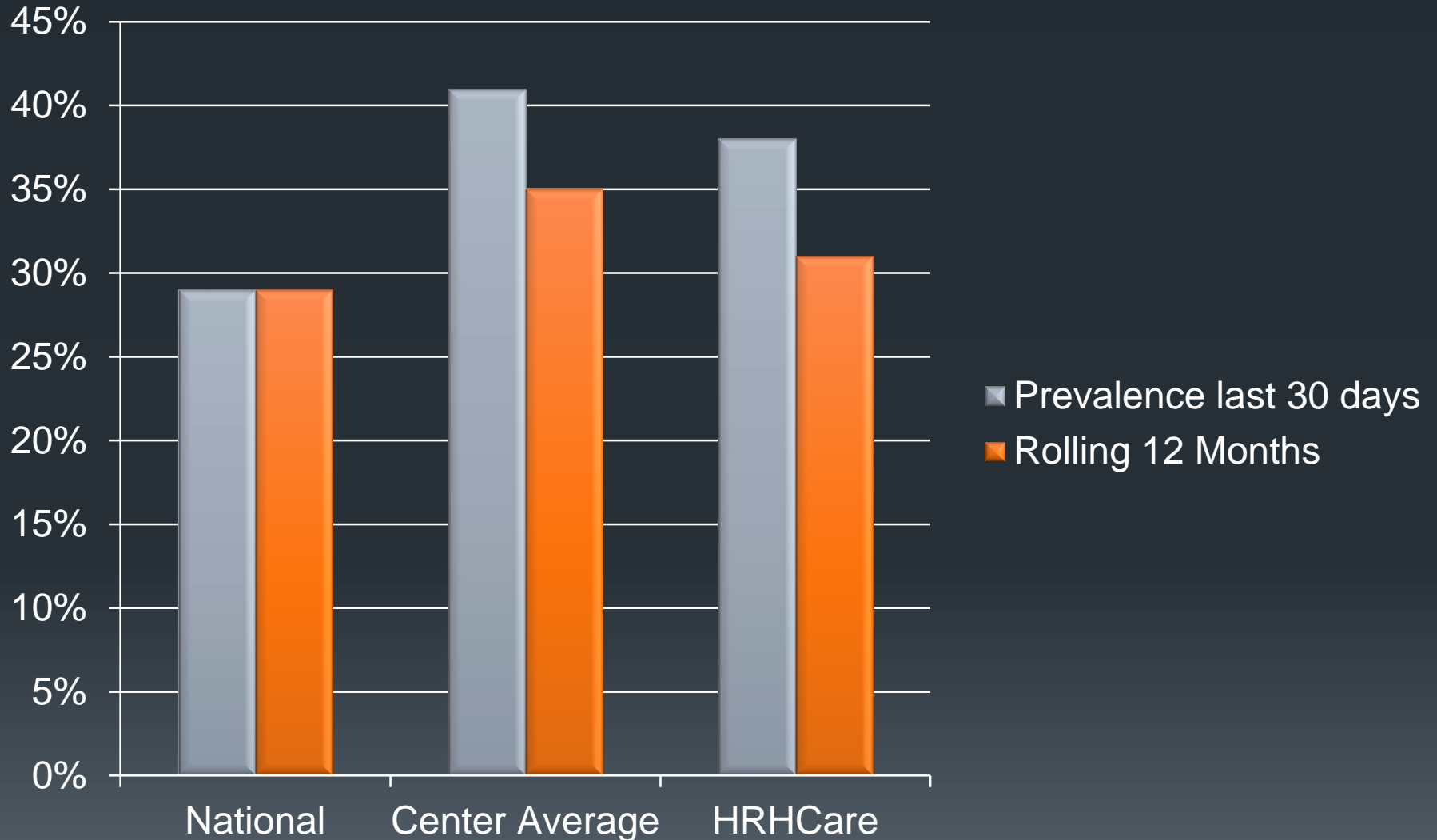
Challenges



Opportunities



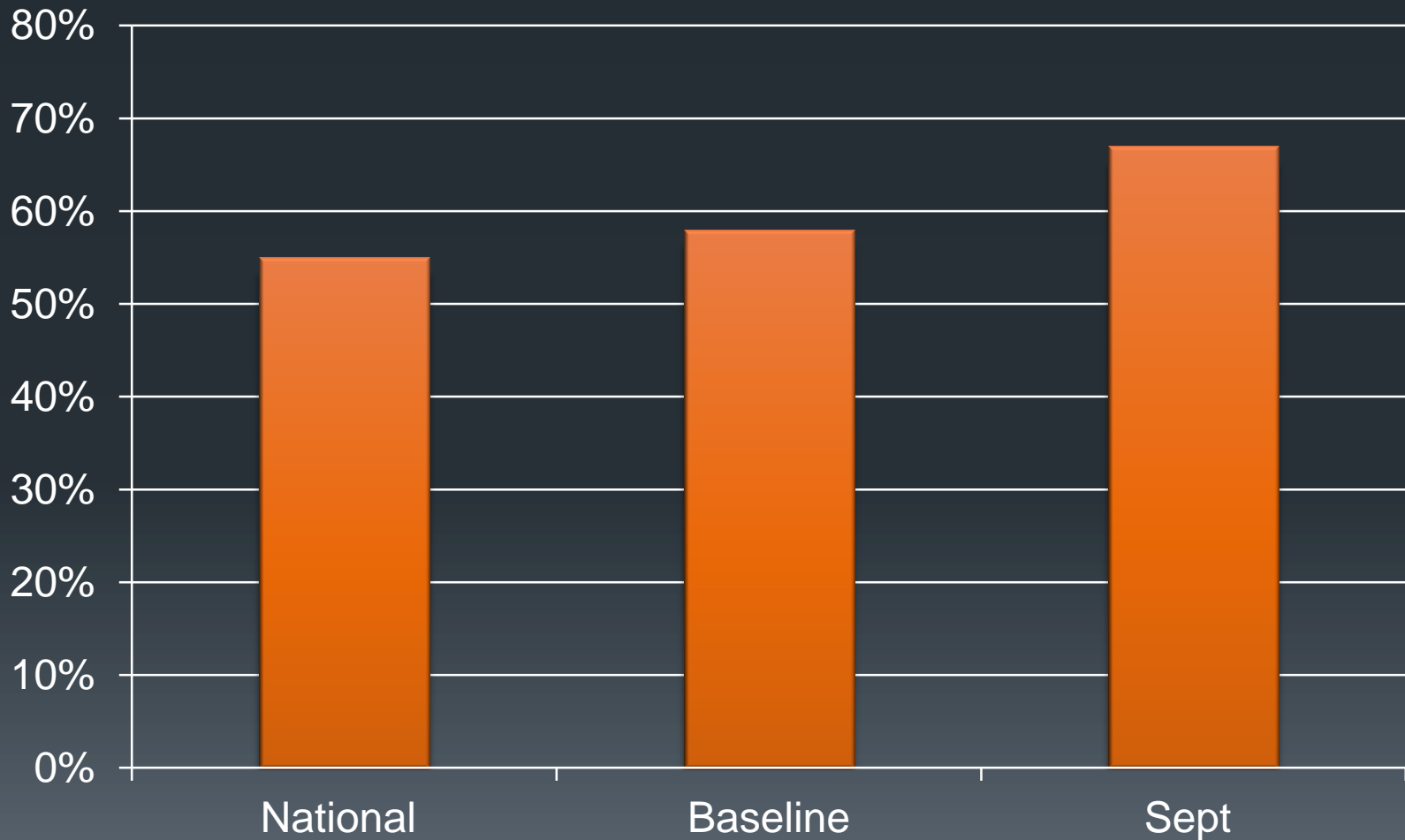
HRHCare HTN Prevalence



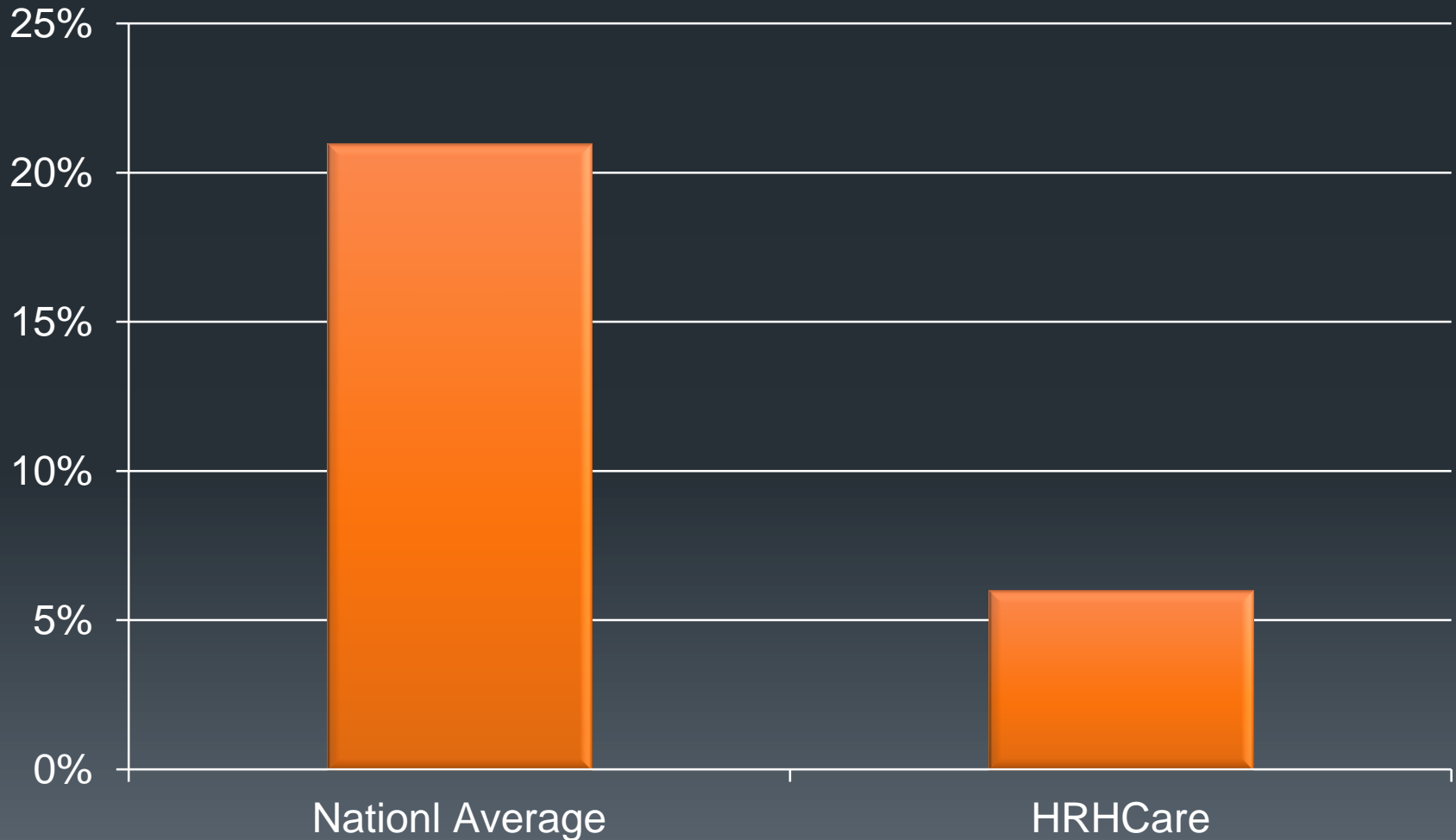
HRHCare Results



HRHCare Control Rates



HRHCare Undiagnosed HTN Rate



Key to Successful Implementation



- Engage! Education & Empower Patients!!
- Identify and SHARE the WHY: Patient Story
- Identify Core Skills for Team Members
 - Flexible/Adaptable
 - Organized
 - Strong Communicators
 - Innovative
 - Strong Collaborators
- Identify & Engage ALL Stakeholders: Share the WHY?
 - Providers/Nurses
 - Front Desk Staff
 - Nurse Manager
 - Office Manager
- Empower & Site Champions- Reinforce the WHY?
 - Encourage Innovative Ideas: out of box thinking
- Develop Implementation Strategy to include:
 - Time
 - Data Analysis review & feedback to site
 - Double Coverage for nurse champions
 - Training beyond the start of the project
 - 2 wks into project
 - 4wks into projects
 - 6wwks into projects
 - New team members join/leave

Questions????

