

Care Planning and Integrative Medicine

Dorit Margalit, LCSW

Director of Care Management

Institute for Family Health



Traditional Treatment

- Mental Illness is treated separately from physical Illness
- 15% of Patients with mental Illness are treated
- 85% poorly treated or untreated
- Result of fragmented care:
 - Persistent physical and mental illness
 - Disability
 - High health care service cost

Key Elements of Clinical Integration


- Collaboration is systematic
- Integration can be bi-directional
- Care is trans-disciplinary
- Care is holistic

Making the Case for Integration: Reviewing the Facts

- Demonstrated efficacy in improving health outcomes in multiple populations
 - Chronically Ill
 - Mentally Ill
 - Individuals with Co-morbid conditions
 - Study Involving 417 patients with co-occurring depression and diabetes across 18 primary care clinics
 - Those receiving care in an integrated, care management model showed increase in exercise, decrease in depression score, decrease in hemoglobin A1C¹
- Increased patient satisfaction with services

The Spectrum of Integration

Coordinated Care	Co-Located Care	Integrated Care
<ul style="list-style-type: none">• Stepped Care• Clinicians and services are located at different sites• Each individual clinician has separate treatment plans• Routine exchanges of info between separate treatment providers	<ul style="list-style-type: none">• Stepped Care• Central Location: Service specialties located in the same facility• Enhanced formal and informal communication (face-to-face, phone)• Consultations between differing specialists	<ul style="list-style-type: none">• Stepped Care• Central Location: Service specialties and physicians located within CNS• All services are guided by the same treatment guidelines, systems, and principles of CNS• Treatment Team: One treatment plan between all specialists for one patient• All treatment team clinicians to track patient progress

*Less Integrated* *More Integrated*

The Care Manager

Works with patients and their family/caregiver. Providing:

- Case management
- Care coordination
- Resource management

Not integrative

Results:

- Patients dissatisfaction
- medication errors
- Patient safety concerns
- Miscommunication
- Duplication of resources

Assessing Health Risks and Health Needs

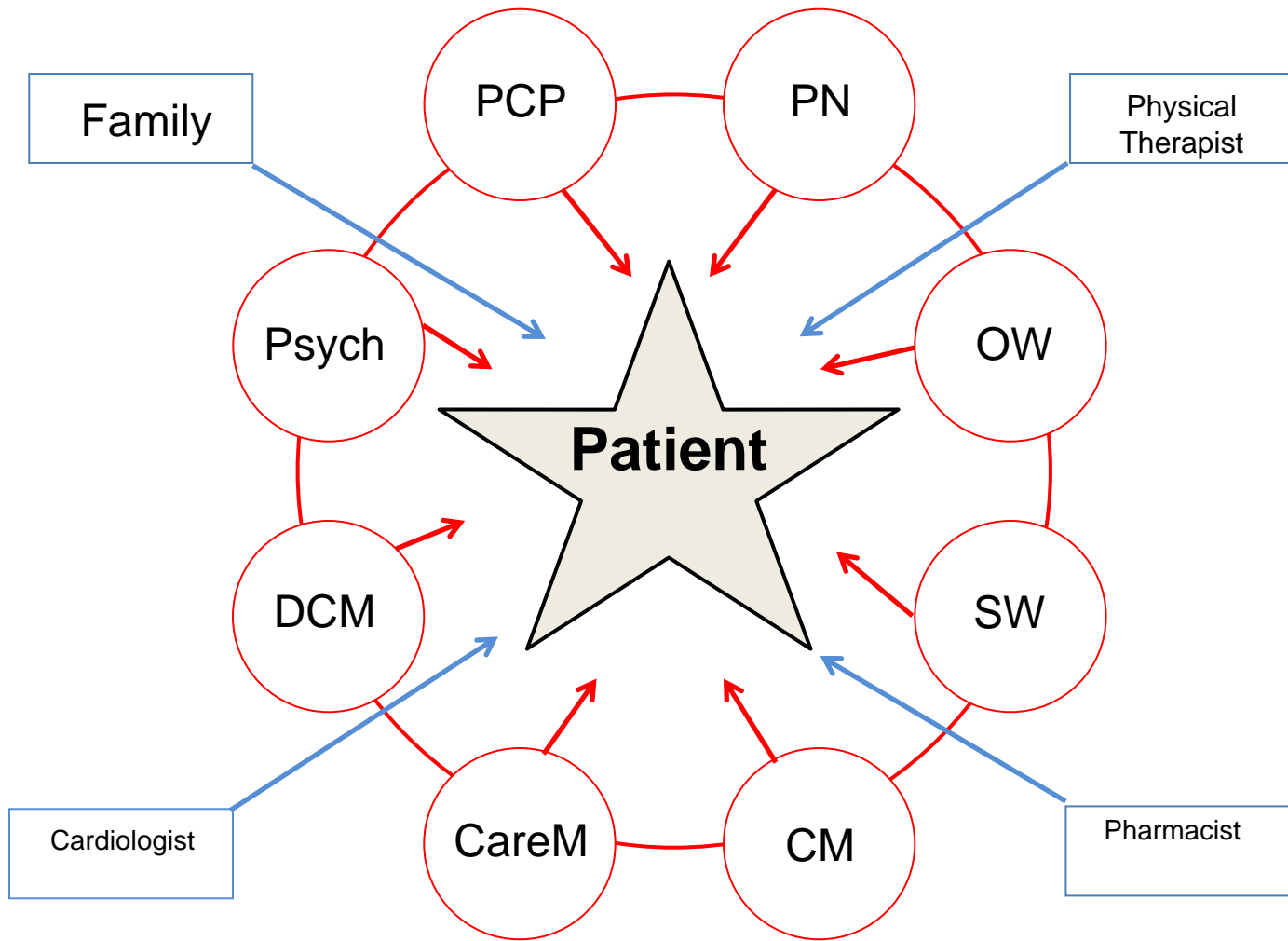
	Historical	Current	Future Vulnerability
Biological Domain	<ol style="list-style-type: none"> 1. Chronicity 2. Diagnostic dilemma 	<ol style="list-style-type: none"> 1. Symptom severity impairment 2. Diagnostic challenge 	Complications and life threats
Psychological Domain	<ol style="list-style-type: none"> 1. Barriers to coping 2. Mental health history 3. Cognitive development 4. Adverse developmental events 	<ol style="list-style-type: none"> 1. Resistance to treatment 2. Mental health symptoms 	Learning/mental health threats
Social Domain	<ol style="list-style-type: none"> 1. Employment and leisure 2. Relationships 	<ol style="list-style-type: none"> 1. Residential Stability 2. Support system 3. Community participation 	Family/school/social system vulnerability
Health System Domain	<ol style="list-style-type: none"> 1. Access to care 2. Treatment experience 	<ol style="list-style-type: none"> 1. Getting needed services 2. Coordination of care 	Health system impediments

Care Plan

Definition

- ▶ Care plan – an individualized document developed **by the patient** and members of their team
 - * members can be within your agency and outside of your agency

What does a patient centered care plan look like?



● Agency team members

■ Outside of Agency

What does a care plan function?

A lot like football!



