



# STATE OF NEW YORK DEPARTMENT OF HEALTH

Corning Tower The Governor Nelson A. Rockefeller Empire State Plaza Albany, New York 12237

Richard F. Daines, M.D.  
*Commissioner*

James W. Clyne, Jr.  
*Executive Deputy Commissioner*

September 11, 2009

Dear Colleague:

The New York State Department of Health (NYSDOH) acknowledges that the expected re-emergence of novel H1N1 influenza may have a significant impact on primary care centers throughout the state during this fall and winter. Primary care centers need to be prepared for the surge of patients they will likely see in response to novel H1N1 influenza. Consequently NYSDOH is working to ensure that you are ready for this influx of patients who will need education, evaluation, medical care, vaccination and/or treatment.

The New York State Department of Health has contracted with Primary Care Development Corporation (PCDC) to provide Federally Qualified Health Centers (FQHC) an education, training, and support program focused on novel H1N1 planning and response. This effort is intended to enhance FQHCs ability to prepare for and manage the expected increase in novel H1N1 influenza activities at your centers during this fall. NYSDOH urges you to take part in this training, and invites your extension sites to participate as well.

The program will include education, training, and support components. Four webinar trainings will be provided covering topics on: (1) general influenza protocols and managing surge operations, (2) creating site specific points of dispensing (POD), (3) triage for patient surge, communication plans for staff and patients, and vendor contracts; and (4) supporting staff (psychological, creating a family plan, and use of personal protection equipment).

Additionally, PCDC will provide individual site coaching via phone conferencing, and if requested, provide on-site training to your staff to support the individual needs of your facility. On-site trainings will be available at main site addresses and staff from extension sites are welcome to attend.

PCDC will be contacting you within three (3) days of receipt of this notice with details on enrollment and participation in this project. Once enrolled, PCDC will conduct a brief assessment of your facility's baseline level of preparedness for response to novel H1N1 influenza.

The PCDC contact for this program is Adele Pereira. She can be reached at [apereira@pcdcny.org](mailto:apereira@pcdcny.org), 212-437-3941.

The NYSDOH contact for this project is Jonathan Maskin at [jxm12@health.state.ny.us](mailto:jxm12@health.state.ny.us), 518-408-5163. Please contact Jonathan with any further questions or concerns.

Attached please find a timeline of the webinar activities.

Sincerely,

A handwritten signature in black ink, appearing to read 'Michael Primeau', written over a horizontal line.

Michael Primeau  
Deputy Director  
Office of Health Emergency Preparedness

cc:

Robert L. Burhans  
Rebecca Hathaway  
Melissa Corrado PCDC  
Adele Perieira PCDC  
Matt Zimmer CHCANYS  
Suzanne Delaney CHCANYS  
Jonathan Maskin  
Michael Perillo  
Michael Primeau