

FTCA UNIVERSITY AGENDA

MAY 14-15, 2015

Community Health Care Association of New York State

Thursday, May 14, 2015

8:00 am to 9:00 am	Registration & Continental Breakfast
9:00 am to 9:10 am	Opening Remarks
9:10 am to 10:00 am	Session: FTCA 101: Basic Policy and Program Procedures Summary: Since its enactment in 1946, the Federal Tort Claims Act (FTCA) has been the legal mechanism for compensating people who have suffered personal injury by the negligent or wrongful action of employees of the U.S. Government. Under Section 224 of the Public Health Service Act, as amended by the Federally Supported Health Centers Assistance Act of 1992 and 1995, employees of eligible health centers may be deemed to be federal employees qualified for protection under the FTCA. This informative session will enhance your knowledge of the FTCA program and key program requirements. Speaker(s): Christopher Gibbs, JD, MPH
10:00 am to 10:15 am	Break
10:15 am to 12:00 pm	Session: Claims Management 101 Summary: An unanticipated outcome leading to a compensable event or notice of a claim against a healthcare center or individual provider is a disturbing occurrence for all staff members. This session will briefly address identification and initial management of an unanticipated outcome, care of staff members involved in unanticipated outcomes, and preparation for a deposition as a component of the claims management process. Speaker(s): Linda Wallace, BSN, MSN David Levin, Esq.

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12:30 pm to 1:15 pm	<p>Lunch/Keynote Address: Importance of Patient Safety</p> <p>Summary: This keynote address will focus on patient safety in the current health care environment; highlight vulnerabilities found in community based care and discuss the cost of inaction. From executive leadership to frontline staff, the presenter will emphasize the role all healthcare professionals play in promoting patient safety.</p> <p>Speaker(s): Kelley Woodfin, RN, BS, DFASHRM, CPHRM</p>
1:30 pm to 3:00 pm	<p>Session: Risk Management 101: Risk Management and Tracking</p> <p>Summary: Adverse events—clinical incidents that may pose the risk of injury to a patient as the result of a medical intervention, rather than the patient’s underlying health condition—can occur in all health care delivery settings. This session will provide an overview of how to establish appropriate clinical policies and procedures in areas such as triage and tracking hospitalizations, referrals, and diagnostic test results. Key strategies for improving procedures related to test, hospitalization, and referral tracking will be reviewed.</p> <p>Speaker(s): David Adams, RN, PCMH-CE</p>
3:00 pm to 3:20 pm	Break
3:20 pm to 4:30 pm	<p>Session: Risk Management 102: Preventing Missed/Delayed/Incorrect Diagnosis</p> <p>Summary: Diagnosis errors are frequent and can be potentially fatal to health center patients. This session will focus on addressing various causes of diagnostic errors and will identify structured protocols which may lead to improved diagnostic outcomes.</p> <p>Speaker(s): David Adams, RN, PCMH-CE</p>
4:30 pm to 4:45 pm	Break
4:45 pm to 6:00 pm	<p>Session: Risk Management 103: Adverse Incident Analysis</p> <p>Many health care errors are not just a series of random, unconnected events. Many adverse incidents are provoked by weak systems and often have common root causes. This interactive session will identify the importance of having a process to analyze adverse events, identify responsible parties and various methodologies to assess risks, identify adverse events, and implement corrective action plans.</p> <p>Speaker(s): Linda Wallace, BSN, MSN</p>
6:00 pm tp 6:05 pm	Closing Remarks

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Friday, May 15, 2015

8:00 am to 9:00 am	Continental Breakfast
9:00 am to 11:00 am	<p>Session: Credentialing and Privileging 101</p> <p>Summary: Federally qualified community health centers are responsible for taking reasonable actions to assure that the care provided to the patients who are treated within its confines will be provided by competent health care professionals. This interactive session will provide participants education on critical elements of the credentialing and privileging process. This session will also cover the importance of establishing and maintaining credentialing files to support quality improvement and patient safety.</p> <p>Speaker(s): David Adams, RN, PCMH-CE Linda Wallace, BSN, MSN</p>
11:00 am to 12:00 pm	Lunch Break
12:00 pm to 1:00 pm	<p>Session: Credentialing and Privileging 102</p> <p>Summary: In evaluating the clinical performance of licensed independent providers, HRSA emphasizes the use of protected processes that are confidential and nonpunitive, which they believe better facilitate quality management efforts at the individual provider level. The peer review for quality management is a process designed to evaluate the care delivered and the actions taken by the provider. The presenter will explore the benefits and identify best practices for performing peer review within your own health center.</p> <p>Speaker(s): David Adams, RN, PCMH-CE Linda Wallace, BSN, MSN</p>
1:00 pm to 2:00 pm	<p>Session: Claims Management 102</p> <p>A representative of the Department of Justice will provide an overview of the uniform procedure for handling claims made against Federally Qualified Health Centers. This informative session will enhance your knowledge of the Federal Tort Claims Process for Deemed HRSA Funded Health Centers. Topics covered will include an overview of claim filings, required documents for premature lawsuits and claims disposition, and other considerations within the litigation process.</p> <p>Speaker(s): Caitlin Palacios, Esq.</p>
2:00 pm to 2:25 pm	Closing Remarks