



**CHCANYS** DEFINING NEW DIRECTIONS  
Community Health Care Association of New York State

# CPCI Training

**Thursday, October 30, 2014**

Greg Augustine, Azara Healthcare

# Agenda

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- How to Log In
- General Navigation
- The Home Screen
- Reports vs. Measures
- Compliance Reports
- The Measures Analyzer
- Clinical Registry Reports
- Patient Visit Planning
- Help

# Logging In

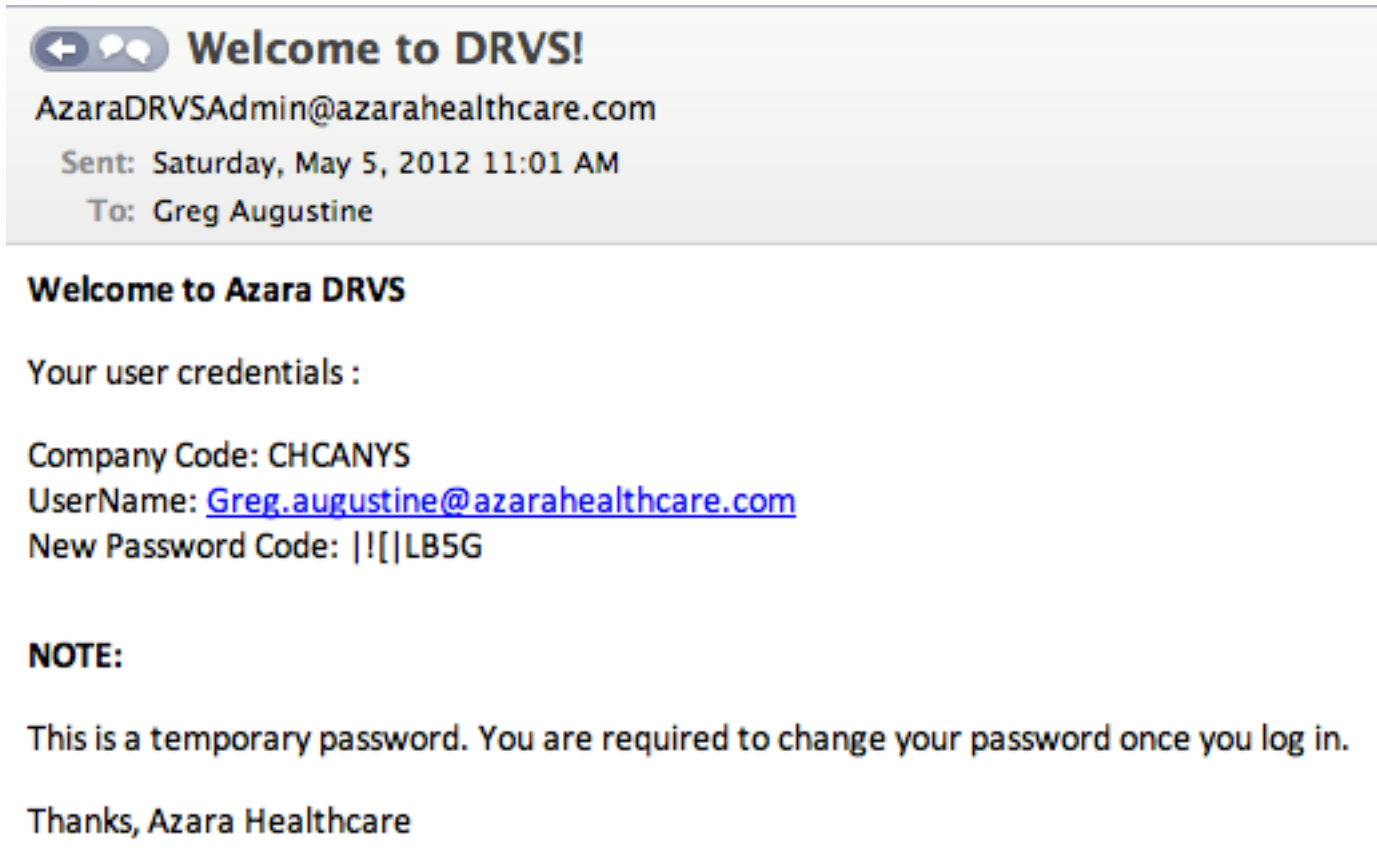
- Launch a web browser and in the address field enter:  
<https://drvs.azarahealthcare.com/<hpsi>>
- At the Log In Screen enter the following
  - Company Code: CHCANYS
    - Defaults and is grayed out with respect to entry
  - User Name: <email address>
  - Password: <password>
    - The first time you login you will need to use the password supplied in your “Welcome email” and you will be required to change your password

The image shows two screenshots of the Azara Healthcare web application interface. Screenshot (a) is the 'Log In' screen, featuring the Azara Healthcare logo at the top. Below the logo is a 'Log In' form with three input fields: 'Company Code' (containing 'DEMO'), 'User Name' (containing a blurred email address), and 'Password' (containing a series of dots). A 'LOG IN' button is located at the bottom right of the form, and a 'Forgot Password' link is at the bottom left. Screenshot (b) is the 'Modify Password' screen, which displays a red warning message: 'Welcome [blurred name] !! For security reasons, kindly change your password and set your password security answer. Please choose a new password with a minimum of eight characters, one number, and one special character. Password are case sensitive and should not contain spaces. Your new password must be different from the old one.' Below the message are five input fields: 'Company Code', 'User Name', 'Old Password', 'New Password', and 'Confirm Password'. There is also a 'Security Question' dropdown menu set to '-Select-' and a 'Security Answer' input field. A 'Save' button is located at the bottom right of the form.

# Logging In – Welcome Email

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**You will receive an email with your login credentials**



The image shows a screenshot of an email interface. At the top, there is a header bar with a back arrow icon, a speech bubble icon, and the text "Welcome to DRVS!". Below this, the sender is listed as "AzaraDRVSAdmin@azarahealthcare.com". The email was sent on "Saturday, May 5, 2012 11:01 AM" to "Greg Augustine". The main body of the email contains the following text:

**Welcome to Azara DRVS**

Your user credentials :

Company Code: CHCANYS  
UserName: [Greg.augustine@azarahealthcare.com](mailto:Greg.augustine@azarahealthcare.com)  
New Password Code: |![]LB5G

**NOTE:**

This is a temporary password. You are required to change your password once you log in.

Thanks, Azara Healthcare

# Navigation within CPCI

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There are two (2) main tool bars found throughout CPCI



## Main Navigation Bar

- Displayed near the top of all screens
- Useful in navigating through the screens and reports of the application
- Tabs on the main navigation bar give quick access to the **Home** screen, **Dashboards** screen, **Reports** menu, **Measures** menu, and **Help** screen



## Utility Bar

- Located below the main navigation bar
- Contains a set of common utility buttons found on most screens or reports
- May vary slightly depending on the type of screen/report
- Common utility buttons include: (Show/Hide) **Filters**, **PDF** (Export), **Excel** (Export), **Report Issue**, and **Add to Favorites**

# The Home Screen

After logging into CPCI, the Home Screen is displayed. There are four (4) main sections on this page.

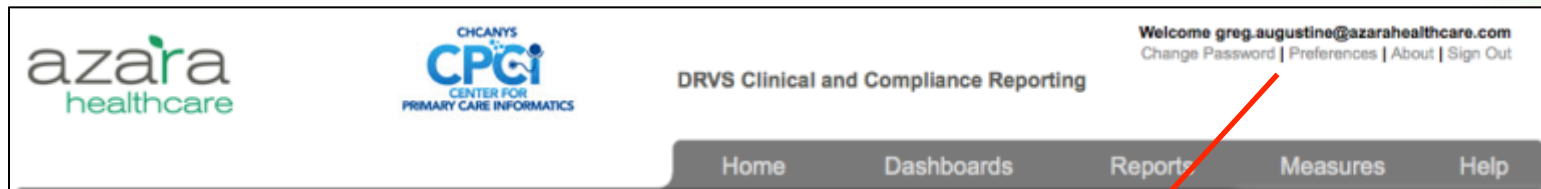
The screenshot shows the CPCI Home Screen interface. At the top, there are logos for 'azara healthcare' and 'CHCANY'S CPCI CENTER FOR PRIMARY CARE INFORMATICS'. A navigation bar includes 'Home', 'Dashboards', 'Reports', 'Measures', and 'Help'. A welcome message for 'greg.augustine@azarahealthcare.com' is visible. The main content area is divided into several sections:

- 1. Stoplight Panel / Dashboard:** A table titled 'Stage 1 Core and Menu Set' with columns for 'FULL REPORT' and a status indicator (stoplight). It lists various core and menu items such as 'Core #01: CPOE For Medication Orders', 'Core #03: Maintain Problem List', and 'MS #02: Clinical Lab Test Results'.
- 2. Quick Links:** A section with a 'Quick Links' header and a list of links, including 'Adult Preventive'.
- 3. Contact Information:** A section with a 'Contact Information' header, containing 'Email Support' and 'Support Portal' information.
- 4. Events and Announcements:** A section with an 'Events and Announcements' header, currently showing 'No events at this time.'

1. Stoplight Panel / Dashboard
2. Quick Links
3. Contact Information
4. Events and Announcements

# Home Screen Preferences

Click on the 'Preferences' link below your login to change the Scorecard Widget on your home page



The screenshot shows the "Preferences" settings page. The "User Preferences" section is highlighted with a red box and a red arrow pointing to it from the navigation bar. It contains a "Default Scorecard:" dropdown menu set to "Adult Diabetes", with "DELETE" and "SUBMIT" buttons. Below this is the "Security Preferences" section, which includes a "Security Question:" dropdown menu set to "Which was your first school?", a "Security Answer:" text input field, a "Re-enter password:" text input field, and a "SUBMIT" button. A note states: "In order to update your security question and answer, you must re-enter your password."

# Reports and Measures

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Data is presented in CPCI in either a *Report* or the *Measure Analyzer*

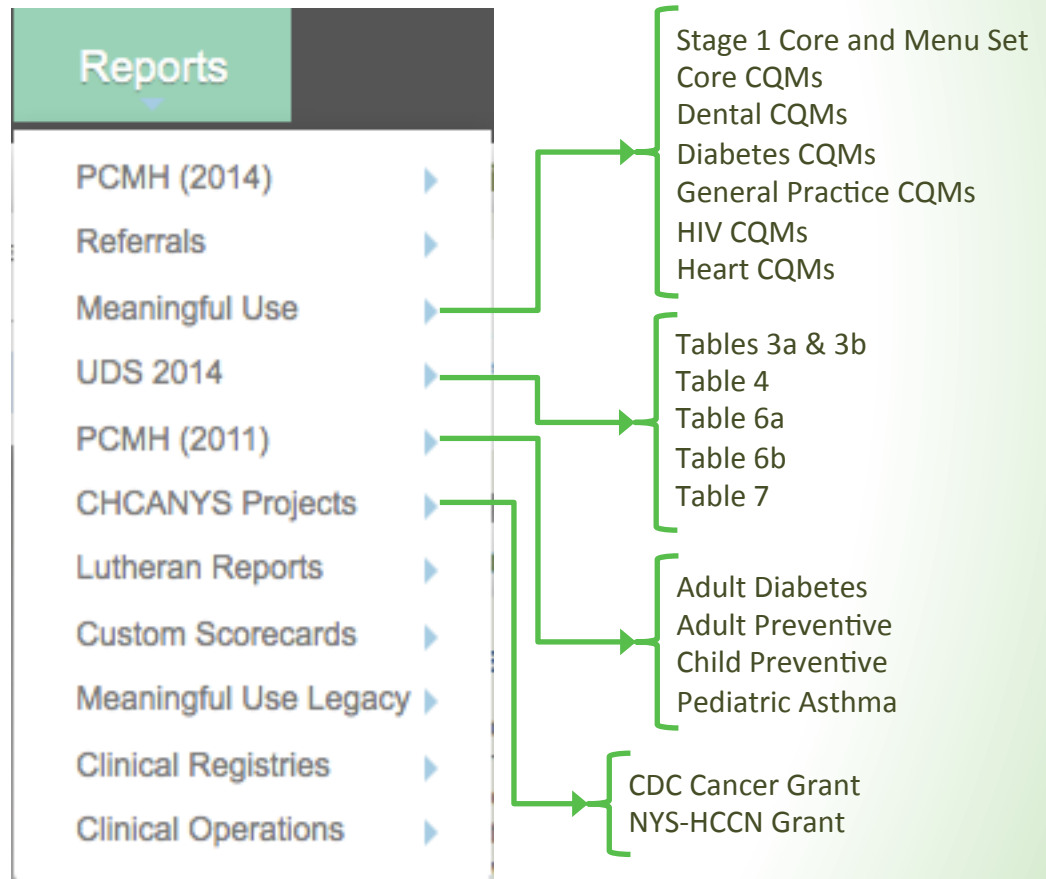
- There are three (3) basic types of **Reports** in CPCI
  - Compliance Reports
    - Aggregated Data for Meaningful Use, UDS, PCMH
  - Clinical Registry Reports
    - Patient Level Detail for specific Chronic Conditions (e.g., Diabetes, Hypertension) or Preventive Care Segments (e.g., Adult Female, Adult Male)
  - Clinical Operations
    - Patient Visit Planning
  
- The **Measure Analyzer** allows users to complete ad-hoc analysis for specific measures (e.g., A1c > 9)
  - Review trends
  - Benchmark providers
  - Identify outliers and disparities in care



# Compliance Reports

**CHCANYS centers currently have access to Compliance Reports for:**

- Meaningful Use
  - Current (2014)
  - Legacy (2011-13)
- CHCANYS Projects
- UDS
- PCMH
  - Current (2014)
  - Legacy (2011)



# Compliance Reports

Compliance reports typically displayed as a Scorecard which includes:

- Measure
- Target (%)
- Numerator
- Exclusions
- Stoplight Grade
- Result (%)
- Denominator

azara healthcare

CHCANY'S CPGI CENTER FOR PRIMARY CARE INFORMATICS

Welcome greg.augustine@azarahealthcare.com  
Change Password | Preferences | About | Sign Out

Home Dashboards Reports Measures Help

**PCMH (MLCHC) - Adult Diabetes, TY January 2013**

Filters PDF EXCEL Report Issue Add to Favorites

Measure	Target	Result	Numerator	Denominator	Exclusions
A1c < 8 (NQF 0575)	70%	48%	1,181	2,459	4
A1c > 9 (NQF 0059)	28%	14%	332	2,459	4
A1c Tested	89%	56%	1,368	2,459	13
BP < 130/80	33%	62%	1,521	2,459	0
Depression Screening	50%	0%	0	2,459	4
Eye Exam (NQF 0055)	57%	44%	1,083	2,459	3
LDL-C < 100 (NQF 0064)	46%	20%	486	2,459	4
LDL-C Tested (NQF 0064)	85%	42%	1,036	2,459	4














# Compliance Reports

**Consistent tabs, links, and graphics help you easily find the features, functions, and tools you need to easily navigate and use CPCI**

- Measures highlighted in blue are clickable links that allow the ability to drill down into Measure Analyzer
- Information buttons found throughout the system give more specific information about the measure or data
- Supporting detail behind each measure can be directly exported to Excel

**PCMH (MLCHC) - Adult Diabetes, TY January 2013**

Filters | PDF | EXCEL | Report Issue | Add to Favorites

	Measure		Target	Result	Numerator	Denominator	Exclusions
 	A1c < 8 (NQF 0575)		70%	48%	1,181	2,459	4
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 	BP < 130/80		33%	62%	1,521	2,459	0
 	Depression Screening		50%	0%	0	2,459	4
 	Eye Exam (NQF 0055)		57%	44%	1,083	2,459	3
 	LDL-C < 100 (NQF 0064)		46%	20%	486	2,459	4
 	LDL-C Tested (NQF 0064)		85%	42%	1,036	2,459	4

# Filtering Results

- Results can be filtered based on a period of time, specific providers or specific locations
- To customize your analysis, click **Filters**, choose the filters / parameters, and click the **Update Report** button

The screenshot displays the 'CHCANYS Projects - CDC Cancer Grant, TY October 2014' interface. At the top, there is a navigation bar with a 'Filters' button (highlighted with a red box), and options for PDF, EXCEL, Report Issue, and Add to Favorites. Below the navigation bar, the interface is divided into several sections:

- Period:** A dropdown menu set to 'Trailing Year' with a sub-menu showing 'TY October 2014'.
- Report Format:** A dropdown menu set to 'Default'.
- Report Grouping:** A dropdown menu set to 'No Grouping'.
- All Providers:** A list of provider categories including Adult Medicine (Blue, Green, Red, Yellow) and Family Physician (Blue, Green, Red, Yellow), along with 'Filipova - Monday 9am'. A checkbox for 'Show Inactive' is present.
- All Locations:** A list of locations including Grant Project Sites, Behavioral Health, Brooklyn Chinese LFHC, Caribbean-American LFHC, CMP, Family Physician Health Center, Health Home, Inactive, and Maternal Fetal Medicine.
- All Service Lines:** A list of service lines including Behavioral Health, Dental, Primary Care, Rehab, and Specialty.
- All Payers:** A list of payers including LFHC - Medicaid.

At the bottom, there is a 'Provider Role' section with radio buttons for 'Usual' and 'Rendering' (selected). A large 'UPDATE REPORT' button (highlighted with a red box) is located at the bottom center of the interface.

# Measure Analyzer

**CHCANYS centers currently have access to a large number of measures across multiple categories**

- Meaningful Use
  - Current (2014)
  - Legacy (2011-13)
- CHCANYS Projects
- UDS
- PCMH

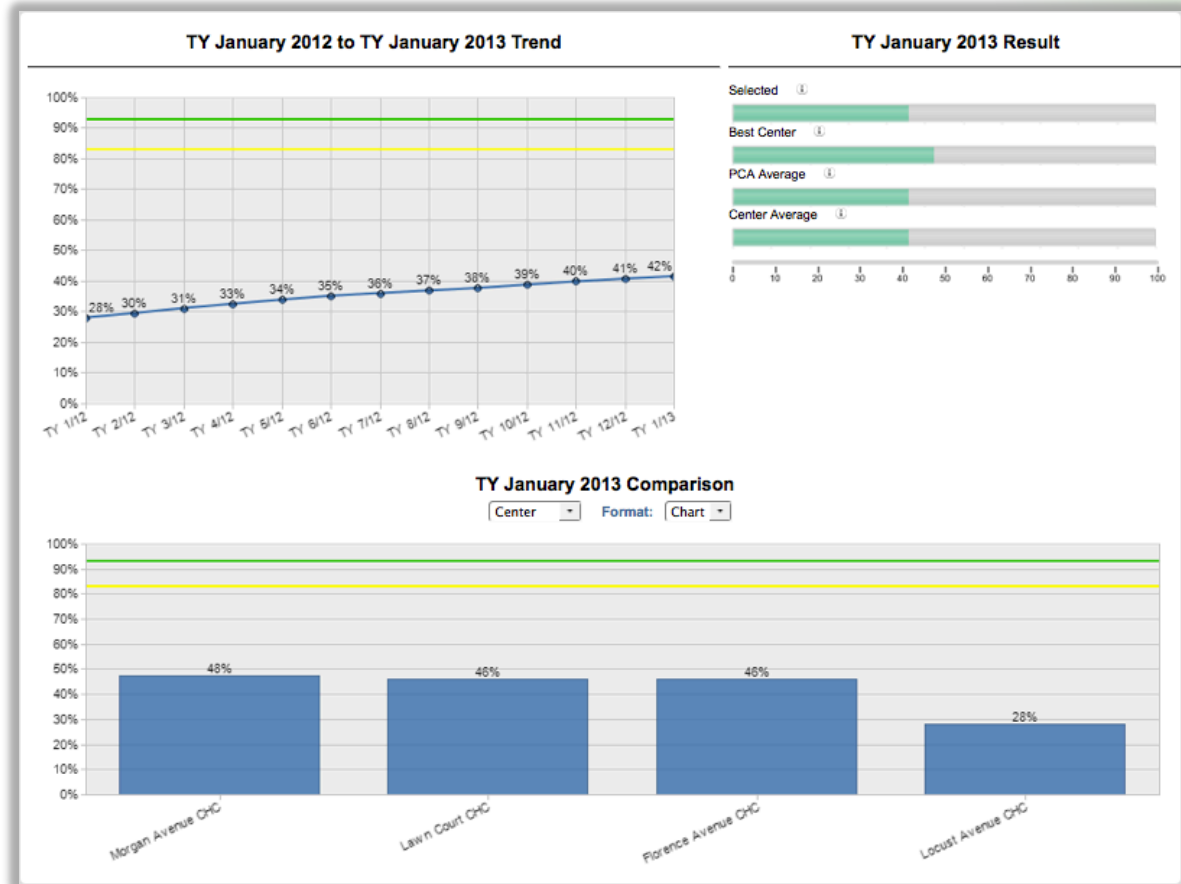
**The Measure Analyzer can be accessed directly from the Main Navigation Bar or by *'drilling'* into Measures from Scorecard Reports**



# Measure Analyzer

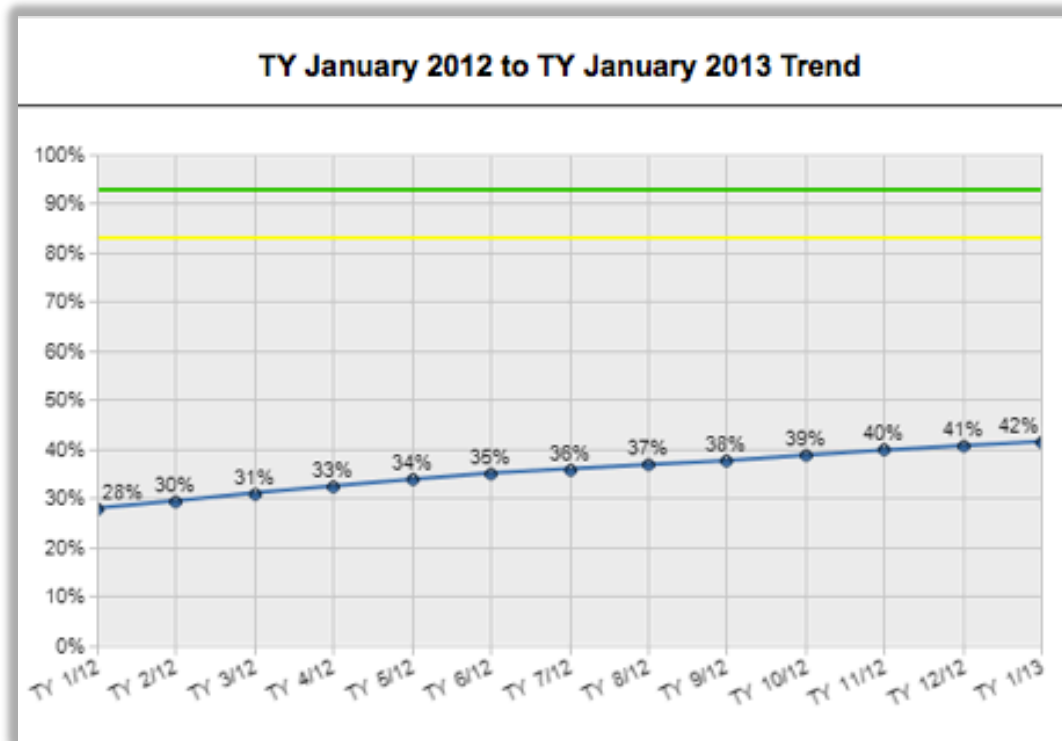
The Measure Analyzer screens contain three (3) graphical components

- Multi-Period Trend
- Current Period Benchmarks
- Current Period Comparisons



# Measure Analyzer – Multi-Period Trend

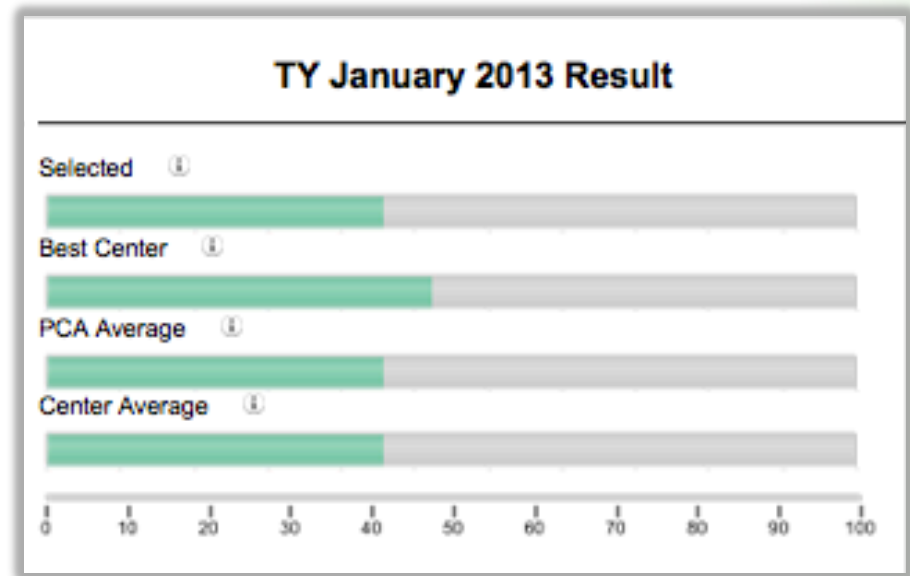
- The graph of the Multi-Period Trend allows you to look at the filtered measure value as a trend line over a period of time.
- For those measures where a threshold has been established, the primary and secondary targets are displayed as a green and yellow lines for comparison.



# Measure Analyzer – Benchmarks

This chart shows the selected measure results for the most recent time period against Best and Average benchmarks.

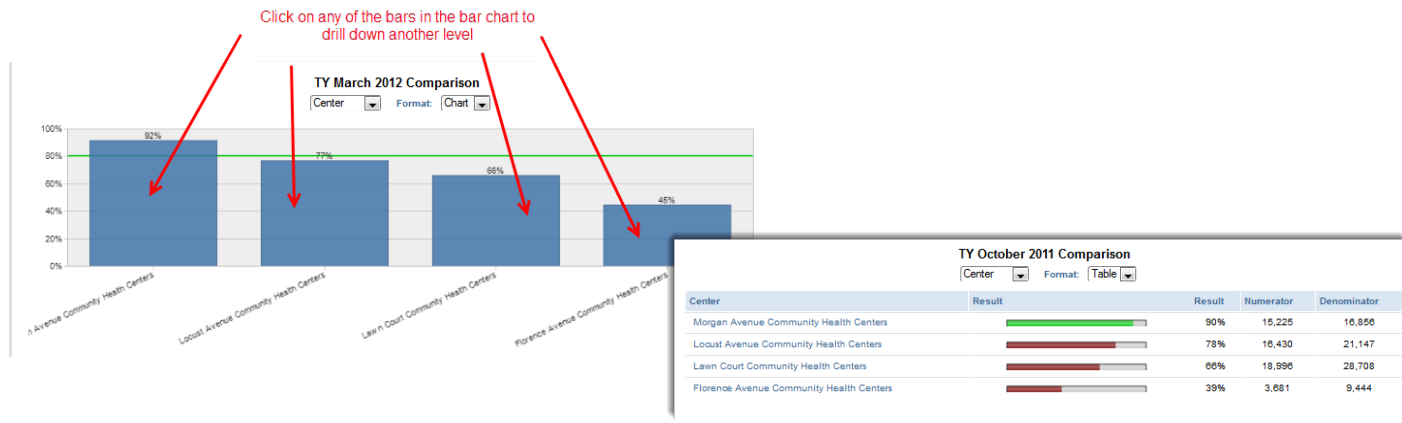
- **Selected:** Result for filters (e.g., providers) selected
- **Best Center:** Result for the center in the PCA with the best results
- **PCA Average:** Average result for all centers in the PCA
- **Center Average:** Average result for all providers at your center





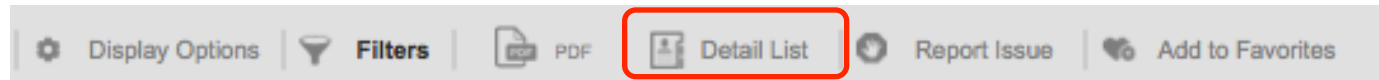
# Measure Analyzer – Comparisons

- Displays Comparison data in chart or table form.
- The table form color codes whether the results have met the threshold (green) or not (red)
- Clicking on the bars in the bar chart or the highlighted links in the table 'drills' down into the measure for more detail and a new **Measure Analyzer** is displayed

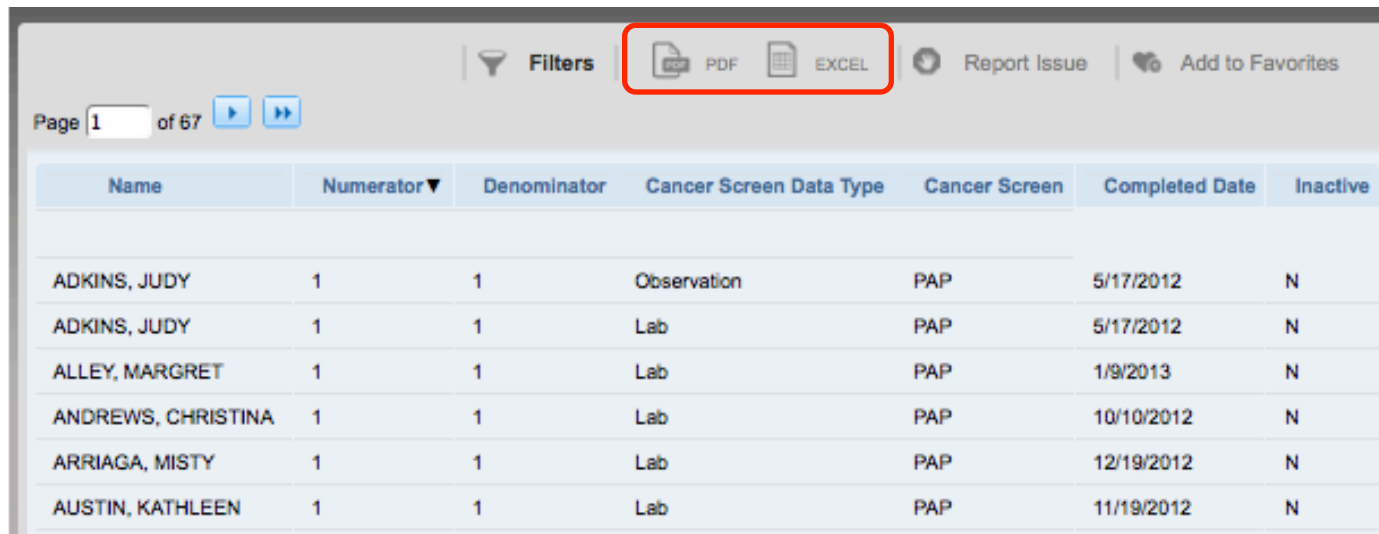


# Measure Analyzer - Patient Detail

- The Measure Analyzer supports access to the patient data behind the Numerator and Denominator values. This is done by clicking the **Patient Detail** button from the utility bar.



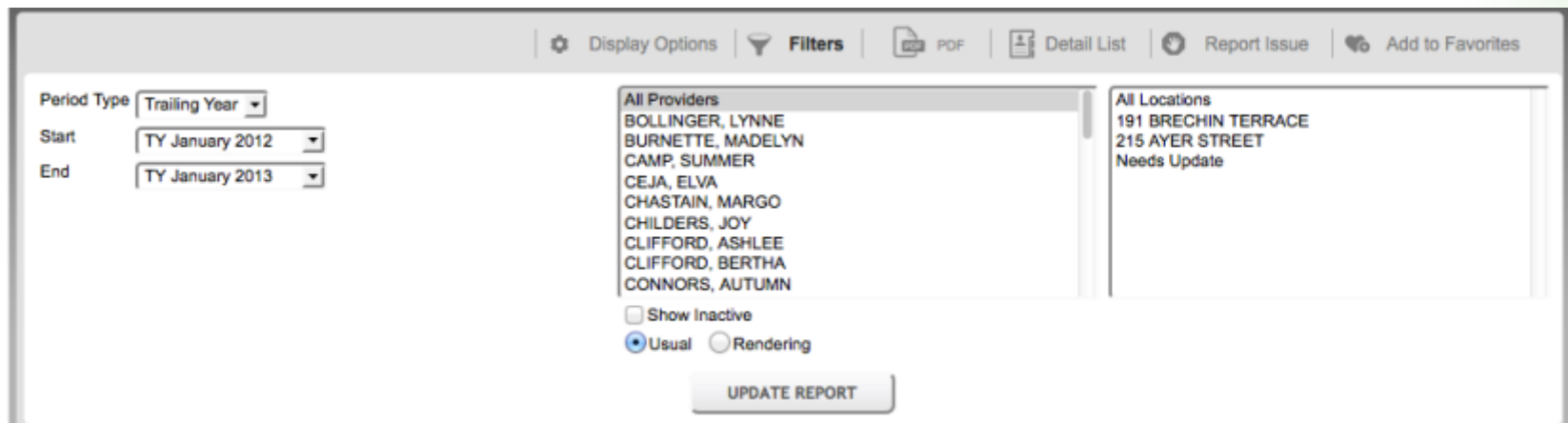
- The resulting Patient Detail List is sortable and may be exported as either a PDF or an Excel spreadsheet

A screenshot of a web application interface showing a table of patient data. The utility bar at the top includes 'Filters', 'PDF', 'EXCEL', 'Report Issue', and 'Add to Favorites'. The 'PDF' and 'EXCEL' buttons are highlighted with a red box. Below the utility bar is a pagination control showing 'Page 1 of 67' with navigation arrows. The table has the following columns: Name, Numerator, Denominator, Cancer Screen Data Type, Cancer Screen, Completed Date, and Inactive.

Name	Numerator	Denominator	Cancer Screen Data Type	Cancer Screen	Completed Date	Inactive
ADKINS, JUDY	1	1	Observation	PAP	5/17/2012	N
ADKINS, JUDY	1	1	Lab	PAP	5/17/2012	N
ALLEY, MARGRET	1	1	Lab	PAP	1/9/2013	N
ANDREWS, CHRISTINA	1	1	Lab	PAP	10/10/2012	N
ARRIAGA, MISTY	1	1	Lab	PAP	12/19/2012	N
AUSTIN, KATHLEEN	1	1	Lab	PAP	11/19/2012	N

# Measure Analyzer – Filtering

- As in the Scorecard Reports, results can be filtered based on a period of time, specific providers or specific locations
- To customize your analysis, click **Filters**, choose the filters, and click the **Update Report** button



The screenshot displays the Measure Analyzer interface with the following elements:

- Navigation Bar:** Includes icons and labels for "Display Options", "Filters", "PDF", "Detail List", "Report Issue", and "Add to Favorites".
- Period Type:** A dropdown menu set to "Trailing Year".
- Start:** A dropdown menu set to "TY January 2012".
- End:** A dropdown menu set to "TY January 2013".
- Providers List:** A scrollable list under the heading "All Providers" containing: BOLLINGER, LYNNE; BURNETTE, MADELYN; CAMP, SUMMER; CEJA, ELVA; CHASTAIN, MARGO; CHILDERS, JOY; CLIFFORD, ASHLEE; CLIFFORD, BERTHA; CONNORS, AUTUMN.
- Locations List:** A scrollable list under the heading "All Locations" containing: 191 BRECHIN TERRACE; 215 AYER STREET; Needs Update.
- Filters:** Radio buttons for "Show Inactive" (unchecked), "Usual" (checked), and "Rendering" (unchecked).
- Action:** A prominent "UPDATE REPORT" button at the bottom center.

# Clinical Registry & Operations Reports

## Current Clinical Registry Reports include:

- Adult Female Primary Care
- Adult Male Primary Care
- Pediatric Primary Care
- Immunizations (Childhood)
- Diabetes Labs & Services
- Asthma Status & Management
- Hypertension
- HIV
- Depression

## Clinical Operations

- Patient Visit Planning Report



Reports
PCMH (2014)
Referrals
Meaningful Use
UDS 2014
PCMH (2011)
CHCANYS Projects
Lutheran Reports
Custom Scorecards
Meaningful Use Legacy
Clinical Registries
Clinical Operations

# Clinical Registry Reports

- Provide a method to manage chronic conditions, measure preventive clinical parameters, and analyze improvement
- Clinical Registries allow you to create reports with patient level detail that can be used to either
  - Retrospectively analyze data based on their most recent encounter
  - Prospectively analyze data based on their next appointment.
- There is a common set of data elements in each report (e.g., Patient Name, MRN) and a set of data element specific to the Chronic Disease or Preventive Care category

Clinical Registries - Diabetes Labs & Services

ADVANCED MODE Show/Hide Filters Export: PDF EXCEL Report Issue Add to Favorites

Page 1 of 369

Name	MRN	Age	Last Encounter	Next Appointment	A1c Test Date	A1c Result	LDL Test Date	LDL Result	UACR Test Date	UACR Result	BP Date	Blood Pressu
Florence Avenue Community Health Centers												
JENKINS, ANDRE	0004733001BA	55	2/14/2012		1/11/2012	7.4	3/11/2011	99	3/11/2011	0	2/11/2012	182 / 92
WILLIAMSON, ADELINE	00004605801S	62	1/11/2012		10/17/2011	6.4	10/25/2011	106	1/11/2012	8	1/7/2012	114 / 66
BATES, GUS	00003269801S	77	12/12/2011	6/6/2012	12/5/2011	6.4	12/5/2011	73	12/21/2009	223	11/29/2011	124 / 66

# Clinical Registry Reports

- The result set can be sorted on any column by clicking on the highlighted heading
  - Columns may also be moved around by dragging and dropping to put in a different order
- Reports may be exported as either an Excel spreadsheet or PDF tearsheet
- Results can also be grouped

Name	MRN	Age	Last Encounter	Next Appointment	Self Management Goal	Last Symptom Free Days	Symptom Free Days	Last Tobacco Exposure	Severity Assessment	Severity Assessment	Control Meds
Florence Avenue Community Health Centers											
Grouped by Provider											
Aline Horton											
Name	MRN	Age	Last Encounter	Next Appointment	Self Management Goal	Last Symptom Free Days	Symptom Free Days	Last Tobacco Exposure	Severity Assessment	Severity Assessment	Control Meds
DAY, TAYLOR	0004132201BA	57	12/1/2011								
Angelita Mejia											
Name	MRN	Age	Last Encounter	Next Appointment	Self Management Goal	Last Symptom Free Days	Symptom Free Days	Last Tobacco Exposure	Severity Assessment	Severity Assessment	Control Meds
BENTLEY, ILA	00006204702A	31	2/22/2012								

# Clinical Registry – Filtering

- Results can be filtered based on a period of time, specific providers or specific locations
- To customize your analysis, click **Filters**, choose the filters, and click the **Update Report** button
  - Pressing the **More Filters** button from within the filters screen opens an additional popup screen of filtering options

The screenshot shows a web-based filtering interface for a clinical registry. At the top, there is a navigation bar with icons for 'Filters', 'PDF', 'EXCEL', 'Report Issue', and 'Add to Favorites'. The main area is divided into several sections:

- Period:** Includes radio buttons for 'Most Recent Encounter' (selected) and 'Future Appointment'. Below are 'Start Date' and 'End Date' fields, both set to 5/12/2013 and 5/22/2013 respectively, with calendar icons.
- Providers:** A list box titled 'All Providers' containing names: ACEVEDO, ESMERALDA; ADAM, AMPARO; ARREOLA, MARLA; ASHTON, YVONNE; BEATTY, KIM; BEAVER, ALYSSA; BECERRA, ILENE; BERMUDEZ, DEANNA; BEYER, JEWELL. Below the list are radio buttons for 'Usual' and 'Rendering' (selected).
- Locations:** A list box titled 'All Locations' containing addresses: 1034 POST OFFICE AVENUE; 1079 LOWELL JUNCTION ROAD; 1117 PRINCETON AVENUE; 1132 GOULD ROAD; 117 HIDDEN ROAD; 250 COTTAGE ROAD; 308 RED SPRING ROAD; 330 LANDAU LANE; 383 SLEEPY HOLLOW LANE.
- Grouping:** Radio buttons for 'None' (selected), 'Provider', and 'Location'.
- Buttons:** A 'MORE FILTERS ->' button on the left and an 'UPDATE REPORT' button at the bottom center.

# Clinical Operations - Patient Visit Planning

**Facilitates more efficient pre-visit planning sessions by allowing care teams to review alerts for patients with upcoming appointments**

- Displays **only** relevant and actionable items to help teams prepare for visits
- Displays active diagnoses and relevant risk factors
- Alerts indicate whether particular clinical parameters, labs or screenings are (a) missing, (b) overdue or (C) not in “good” control
- Alerts are **configurable**

## Diagnoses

- ◇ Diabetes
- ◇ Hypertension
- ◇ Asthma
- ◇ Depression
- ◇ HIV
- ◇ CHF
- ◇ CAD
- ◇ IVD

## Risk Factors

- ◇ Tobacco User
- ◇ Pregnant
- ◇ Obesity (OBS)
- ◇ Severe Mental Illness or Psychoses (SMIP)
- ◇ Substance Abuse or Dependence (SAD)

## Alerts

- ◇ A1c
- ◇ LDL
- ◇ Eye Exam
- ◇ Monofilament Exam
- ◇ Nephropathy Screen
- ◇ Flu
- ◇ PCV
- ◇ Blood Pressure
- ◇ Tobacco Status
- ◇ Tobacco Cessation
- ◇ Dental Visit
- ◇ BMI
- ◇ BMI Percentile
- ◇ Mammogram
- ◇ Pap Smear
- ◇ Asthma Severity
- ◇ Depression Screening
- ◇ Nutritional Counseling
- ◇ Physical Activity Counseling
- ◇ Colorectal Cancer Screening
- ◇ BMI and Follow-Up



# Patient Visit Planning

- Like the Clinical Registries, the Patient Visit Planning report can be run:
  - Prospectively to prepare and plan for patients' upcoming appointments
  - Retrospectively (based on patients' most recent encounter) to review the success of care teams planning, preparation and execution
- The report is organized by provider and appointment time and may be filtered by provider or location
- Reports may be exported and printed as a PDF tearsheet

Patient Visit Planning						
<a href="#">Filters</a>   <a href="#">PDF</a>   <a href="#">Report Issue</a>   <a href="#">Add to Favorites</a>						
<b>KAPLAN, SHARLENE</b>						
<b>Monday, November 18, 2013</b>						
<b>9:30 AM</b>	<b>NOLAN GAMBOA</b>	<b>Low Risk</b>	<b>M, 35</b>	<b>Spanish</b>	<b>PCP: MCCARTY, LYNNETTE</b>	
	<b>MRN: 001990198981</b>	<b>Diabetes</b>			<b>Risk Factors:</b>	
	<u>Alert Type</u>	<u>Message</u>	<u>Most Recent Date</u>	<u>Most Recent Result</u>		
	A1c	Overdue	8/20/2012	1		
	BP	Result out of range	4/26/2013	131/82		
	Eye Exam	Missing				
	Monofilament Exam	Missing				
	Nephropathy Screen	Missing				
<b>THOMPSON, CONCETTA</b>						
<b>Monday, November 18, 2013</b>						

# Customizing the Pt Visit Planning Report

- Clicking the “i” button allows you to see current settings for your center
- Alerts can be configured to meet the needs of your center
  - Alerts can be turned on / off
  - Alerts can be associated with specific diagnoses
  - Lookbacks can be varied and modified
  - Min and Max values for labs and blood pressure can be changed

Center	Alert	Target Min	Target Max	Target 2 Min	Target 2 Max	Lookback Days	Diabetes	HIV	Asthma	HTN	Depression	COPD	CHF	CAD	IVD	Tobacco User	Pregnancy	Age Min	Age Max	Sex
Lawn Court CHC	Mammogram					730	0	0	0	0	0	0	0	0	0	0	0	40	70	F
Lawn Court CHC	Pap Smear					1095	0	0	0	0	0	0	0	0	0	0	0	24	65	F
Lawn Court CHC	Asthma Severity					36500	0	0	1	0	0	0	0	0	0	0	0	0	85	B
Lawn Court CHC	A1c	1	7			180	1	0	0	0	0	0	0	0	0	0	0	0	85	B
Lawn Court CHC	BP	1	130	1	80	365	1	0	0	0	0	0	0	0	0	0	0	0	85	B
Lawn Court CHC	Eye Exam					365	1	0	0	0	0	0	0	0	0	0	0	0	85	B
Lawn Court CHC	LDL	1	100			365	1	0	0	0	0	0	0	0	0	0	0	0	150	B
Lawn Court CHC	Monofilament Exam					180	1	0	0	0	0	0	0	0	0	0	0	0	85	B
Lawn Court CHC	Nephropathy Screen					365	1	0	0	0	0	0	0	0	0	0	0	0	85	B
Lawn Court CHC	Flu					365	0	0	0	0	0	0	0	0	0	0	0	1	85	B
Lawn Court CHC	BP	1	140	1	90	365	0	0	0	1	0	0	0	0	0	0	0	0	85	B
Lawn Court CHC	LDL	1	100			365	0	0	0	1	0	0	0	0	0	0	0	0	85	B
Lawn Court CHC	BP	1	140	1	90	365	0	0	0	0	0	0	0	0	1	0	0	0	85	B
Lawn Court CHC	PCV					36500	1	0	0	0	0	0	0	0	0	0	0	65	85	B

# Help

## The Help Screen includes links to:

- The User Guide
- A mapping document detailing where data has been pulled from the CHCANYS source systems for inclusion in CPCI
- Websites of compliance organizations (CMS)

Name	Type
User Guide	User Guide
Mapping Document	Mapping Document
Meaningful Use Stage 1 Report Definition	Report Definition
Meaningful Use Core and Menu Set Objective Specifications	Link
Meaningful Use Clinical Quality Measure Specifications	Link
UDS Website	Link
UDS 2011 Manual	External Document

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# Maximizing Your CPCI Investment

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## How can you get more of our CPCI

- Conduct user training and follow-up sessions
- Review existing reports
- Encourage adoption and use of the PVP and Clinical Registries by your clinical and case management teams
  - Most users don't even realize this functionality exists
- Reach out to the CHCANYS and Azara ... we **want** to help you !

# Key Contact Information

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- For assistance with use of CPCI data and reports for Quality Improvement, contact CHCANYS Quality Improvement Program  
[qiteam@chcanys.org](mailto:qiteam@chcanys.org)
- To access CPCI, contact your health center's CPCI Administrator, or Natalya Malamud, Health IT Project Manager, CHCANYS at  
[Nmalamud@chcanys.org](mailto:Nmalamud@chcanys.org)
- For technical support or to report data quality concerns, contact Azara Technical Support  
[support@azarahealthcare.com](mailto:support@azarahealthcare.com)
- CPCI URL  
<https://CPCI.azarahealthcare.com/security/login.aspx>